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Live Connected.

## Class Pak

**Automatic Callback** – Redials and keeps redialing a busy number up to 30 minutes until the number is available when you're alerted by a special ring. After picking up the receiver, you're connected to the number you dialed.

**How to use:** When dialing a busy number, flash the switch hook, dial \*66, then hang up. If the call isn't answered, \*66 immediately redials the number. To deactivate dial \*86.

**Automatic Recall** — Dials the last number that called you, whether you answered the call or not, and keeps dialing the number up to 30 minutes if it's busy. A special ring alerts you when the called number is available.

**How to use:** Lift the receiver, dial \*69, listen to the voice prompt. Return the receiver to cradle and wait for the phone to ring.

**Call Waiting** – When you're on the phone, a special tone lets you know there's an incoming call. You can put the first call on hold, answer the new call, put call on hold, go back to the first.

**How to use:** A short beep signals you that another call is waiting on your line. (If you don't respond to the first, one more reminder beep will sound.) Depress the handset button once for one second to place the first caller on "hold" and to answer the second caller. Return to the first caller by depressing the handset button for one second again, leaving your second party on "hold." Alternate between the two calls as often as you want by depressing the handset button for one second to make each change.

### Calling Number & Name or Calling Number

**Delivery** - Calling Number allows you to view the phone number of the calling party before you answer the phone. With Calling Name and Number, number and name will appear on a special display unit after first ring. Display unit will store numbers that can be viewed and called at a more convenient time.

**How to use:** Look at the Caller ID box to see who has called.

**Selective Call Rejection** - Allows you to block calls from up to eight pre-selected calling numbers. The caller will hear an announcement that the called party is not receiving calls at this time. All other calls will be accepted.

**How to use:** Lift the receiver, dial \*60, listen to the voice prompt, and follow the instructions. \*Can only reject landline calls in the 405 area code.

**Selective Call Acceptance** - Allows you to only receive calls from up to eight selected numbers. All other callers hear an announcement that the called party is not receiving calls at this time.

**How to use:** Lift the receiver, dial \*64, listen to the voice prompt, and follow the instructions.

**3-Way Calling** - Connect with two different numbers in two different locations at the same time. Even put one number on hold while you talk to the other.

**How to use:** Depress the handset button once for one second to place the first caller on "hold." Listen for several rapid beeps, followed by a dial tone. Dial the number of the person you want to add to the conversation. When that party answers, you can talk to them privately before completing the three-way connection. Depress the handset button once for one second after the third party has answered to return the first party to the line and establish the three-way connection. If the third party is busy or doesn't answer, or if you've misdialled, cancel that call by depressing the handset button twice to stop the signal and return you to the original party.

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# Class Pak

## Call Forwarding - (One Type —You choose from 4!)

When you want to arrange to have your incoming calls automatically transferred to another telephone number while you're away; you can forward your calls to any phone number you can dial in your local calling area or by Direct Distance Dialing (DDD). However, your number will be billed for all applicable local and long distance message charges for that portion of each call forwarded from your telephone to the telephone receiving your calls.

### 1. Call Forwarding/Standard – Sends all your calls to another number you specify.

**How to use:** Dial the Activate Code 72# —after a 4-second pause, you'll hear a second dial tone which is three short bursts of tone followed by a regular dial tone. Dial the telephone number to which your calls are to be forwarded. That telephone will ring. When the called party answers, advise them of calls being forwarded to their number. Hang up. The service is now activated. If the called number is busy or doesn't answer, hang up immediately and repeat steps 1 and 2. When you hear two beeps, followed by a dial tone, the service is in effect. No answer is necessary on the second attempt. If the second attempt is made after two minutes have passed, it will be treated as a first attempt. **To Restore Normal Service:** Dial the Cancel Code 73# — You will hear our error recording announcing that your call cannot be completed as dialed, so please check the number and dial again. This recording will indicate that the Call Forwarding has been cancelled.

### 2. Call Forwarding/Selective - Allows you to forward up to eight selected calling numbers to another phone.

**How to use:** Before leaving home, lift the receiver and dial \*63. Listen to the voice prompts to forward your selected calling numbers.

### 3. Call Forwarding/Don't Answer - Forwards your calls to a number you specify, but gives you a chance to answer the phone at home within a predetermined number of rings before the call is forwarded.

**How to use:** Lift the receiver, dial \*92, wait for dial tone and enter the number of rings (1-5) followed by the forwarded phone number. Let ring twice. If the party answers, then forward complete. To deactivate, dial \*93.

### 4. Call Forwarding/Busy - Program your phone to automatically transfer incoming calls to the number you specify if your line is busy.

**How to use:** Deactivate call waiting before proceeding by pressing \*70. Hang up then lift the receiver and dial \*90. Wait for tone. Enter the Forward to number and let ring. Hang up. Wait 30 seconds and repeat above \*90 procedure again to activate. To deactivate, dial \*91.

**User Transfer** - Utilizes 3-Way calling to connect parties, but allows you to drop out without disconnecting the other two parties.

**Caller ID on Call Waiting** - Allows you to view the name and telephone number of incoming calls when you're already on the phone.

**Calling Number Delivery Blocking** - Allows you to restrict your name and number from being displayed to the called party.

**How to use:** There is no need to dial a code to block your number before each call. This is a permanent block unless you dial \*67 before making a call — for that one outgoing call, your number will display on the caller ID box.

**Distinctive Ringing - Call Waiting** - Provides a different ringing pattern for up to eight selected calling numbers. The service also provides a different Call Waiting tone for up to eight different calling numbers. (Must have Call Waiting for Distinctive Call Waiting to work.)

**How to use:** Lift the receiver, dial \*61, listen to the voice prompt, and follow the instructions.

**Voicemail** — Answers, records caller's message, and attaches day and time to each message when you're gone or on the phone. Special tone alerts you of messages when you pick up your phone. You can retrieve messages by calling from any phone.

**How to use:** From your own phone number, dial \*76, enter your 4-digit password followed by # (the first time you use Voicemail you'll enter the default password of 0000#). See Voicemail Guide for more instruction.