



Important information:

Affordable Connectivity Program Recertification

September 7, 2022

Be on the lookout for correspondence from USAC regarding recertification

ACP recertification is an annual requirement for ACP subscribers. The Universal Service Administrative Co. (USAC) will conduct outreach to subscribers who fail the automated eligibility checks. Subscribers will have a **60-day** window to recertify. Failure to recertify will result in the consumer losing their ACP discount.

What this Means for Subscribers

Starting in August, USAC will conduct outreach to subscribers who fail the automated eligibility checks. Subscribers will have a 60-day window to recertify. **If a subscriber receives an email or letter in the mail from USAC, they will need to take action to recertify their benefit.**

Some subscribers will need to provide income or eligibility documentation to prove their continued eligibility for the program. Subscribers will be notified in the outreach from USAC if they need to provide documentation. Subscribers who participate in Lifeline and ACP that **pass** the USAC-conducted Lifeline recertification process will not need to undergo a separate ACP recertification process.

Subscribers can visit the **Recertify** page on the **AffordableConnectivity.gov** consumer site.

Sincerely,

Pottawatomie Telephone Company