

Pottawatomie Telephone Company  
P. O. Box 66  
Earlsboro, Oklahoma 74840  
(405) 997-5201

Page 1

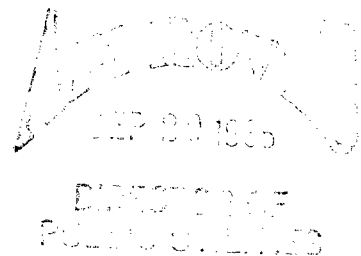
Applies to All Exchanges

Standard Rate Schedule Access Service Tariff

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ACCESS CHARGE

The Company concurs with and adopts the Tariff's filed by Southwestern Bell Telephone Company pursuant to Order No. 285023, Cause No. 28309, attached hereto and made a part hereof.



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Order Issued: 9-10-85

Effective: 9-20-85

Rates Authorized by Order No.: 285023

Cause No.: 28309

Issued by: Danny B. Overland, Vice President

**POTTAWATOMIE TELEPHONE COMPANY**  
**LOCAL EXCHANGE TARIFF**

POTTAWATOMIE TELEPHONE COMPANY  
Local Exchange Tariff

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APPROVED  
SEP 5 1989

DIRECTOR OF  
PUBLIC UTILITIES

Cause: 000682      Order: 341305      Effective: September 5, 1989

**LOCAL EXCHANGE SERVICE**

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SEP 5 1989

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**POTTAWATOMIE TELEPHONE COMPANY**  
Local Exchange Tariff

SECTION 1  
1st Revised Sheet 2  
Replacing Original Sheet 2

**LOCAL EXCHANGE SERVICE**

**I. DESCRIPTION OF OPERATIONS**

Pottawatomie Telephone Company (the Company) provides telecommunications services in the areas certificated to the Telephone Company by the Oklahoma Corporation Commission (the Commission).

The Company provides one party service throughout its service areas in five exchanges.

**Service Areas**

<u>Exchange</u>	<u>(NPA-NXX)</u>	<u>Cities</u>	<u>Counties</u>	<u>Extended Area Service (EAS) Calling Scope</u>	
Bowlegs	405-398	Bowlegs, Wolf	Seminole	Seminole exchange	
Earlsboro	405-997	Earlsboro Harjo	Pottawatomie Seminole	Shawnee exchange	
Pearson	405-333	Pearson	Pottawatomie	Tribbey exchange	
Sasakwa	405-941	Sasakwa	Seminole, Hughes	- - -	
Tribbey <sup>1</sup>	405-899	Tribbey, Etowah	Pottawatomie Cleveland	Pearson exchange	AT  AT

<sup>1</sup> The Tribbey exchange is included in the Oklahoma City Wide Area Calling Plan (WACP), for a listing of exchanges included in the seven digit-dialed WACP and the additional WACP rate additive refer to the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff.

Cause: PUD 000899,      Order: 357147  
PUD 000975,  
PUD 000974

Effective: April 13, 1992

**APPROVED**  
APR 13 1992  
DIRECTOR OF  
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**LOCAL EXCHANGE SERVICE**

**II. APPLICATION OF RATES**

A. The rates and charges listed in this section apply to the Local Exchange Service provided by the Company in its service area which is specified by the Company's exchange service area maps approved and on file with the Oklahoma Corporation Commission.

The telecommunications services described in this section are subject to the other rates, charges, rules and regulations of the Local Exchange Tariff in its current form or as it may be revised in the future.

B. The local exchange service rates and charges specified in this section are for basic local exchange service and facilities only. The rates for other ancillary services or facilities not specifically shown in this section are presented in other sections of this tariff.

C. Unless otherwise specified, the rates and charges quoted in this section are for a minimum period of one month, payable in advance and provide unlimited flat rate calling within the exchange area.

D. Local access trunks are required for local access connections terminating in, or for use with, customer-provided premises equipment with switching (Private Branch Exchange or PBX). For applicable trunk charges, see the Rotary and PBX Trunk rates as shown in Part III, Pages 4 and 5 of this section.

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Cause: 000682      Order: 341305      Effective: September 5, 1989

**LOCAL EXCHANGE SERVICE**

**III. SCHEDULE OF RATES AND CHARGES**

**A. Residence Monthly Local Exchange Access Line Rates (1)**

Exchange	<u>1-Party</u> (3)(5)	<u>1-Party</u> <u>Obsolete</u> (4)	<u>Trunk</u> <u>Hunting</u> (3)	<u>Trunk Hunting</u> <u>Obsolete</u> (4)
Bowlegs	\$20.50	\$14.95	\$24.32	\$22.42
Earlsboro	\$20.50	\$14.95	\$24.32	\$22.42
Sasakwa	\$20.50	\$12.92	\$21.25	\$19.35
Pearson(2)	\$20.50	\$12.90	\$21.25	\$19.35
Tribbey(2)	\$20.50	\$12.90	\$21.25	\$19.35

CR

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- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) The Tribbey/Pearson exchange is included in the Oklahoma City Wide Area Calling Plan (WACP). For a listing of exchanges included in the seven digit-dialed WACP and the WACP rate additive refer to the Expanded Calling Section 9 of this Tariff
- (3) Pursuant to RM 930000090, Order No. 380024, Tone Dialing Service is a service offering for basic services. CT
- (4) Pursuant to RM 930000090, Order No. 3 80024, obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing Service. The obsolete service rate will continue to apply until the customer changes, adds or moves existing service arrangements. CT
- (5) Pursuant to 17 O.S. § 13 7 et seq., OAC 165 :55-5-10, Call Waiting service is a service offering for basic services.

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Business Monthly Local Exchange Access Line Rates  
(1) (4)

<u>Exchange</u>	<u>1-Party</u> (1)	<u>Semi-Public</u> (2)	<u>Trunk Hunting</u> (1)	<u>PBX Trunk</u> (1)
Bowlegs	\$24.15	\$26.90	\$35.27	\$35.27
Earlsboro	\$24.15	\$26.90	\$35.27	\$35.27
Sasakwa	\$21.50	\$26.90	\$31.30	\$31.30
Pearson Tribbey(3)	\$21.50	\$26.90	\$31.30	\$31.30

<u>Exchange</u>	<u>1-Party Obsolete</u> (1) (5)	<u>Semi-Public Obsolete</u> (2) (5)	<u>Trunk Hunting Obsolete</u> (1) (5)	<u>PBX Trunk Obsolete</u> (1) (5)
Bowlegs	\$22.25	\$25.00	\$33.37	\$33.37
Earlsboro	\$22.25	\$25.00	\$33.37	\$33.37
Pearson	\$21.60	\$27.00	\$31.40	\$31.40
Sasakwa	\$19.60	\$25.00	\$29.40	\$29.40
Tribbey(3)	\$19.60	\$25.00	\$29.40	\$29.40

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.  
(2) The rate for Semi-Public Telephone Service includes a charge for instrument rental.  
(3) The Pearson/Tribbey exchange is included in the Oklahoma City Wide Area Calling Plan (WACP), for a listing of exchanges included in the seven digit-dialed WACP and the additional WACP rate additive refer to the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff. Customers previously residing in the Pearson exchange pay an additional \$2.00.  
(4) Pursuant to RM 930000090, Order No. 380024, Tone Dialing Service is a part of basic service. The combined offering will be the standard service offering for basic service.  
(5) Pursuant to RM 930000090, Order No. 380024, Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing Service. The obsolete service rate will continue to apply until the customer changes, adds or moves existing service arrangements.

Authorized By: 17 O.S. (Supp. 1997) §131

Effective: JAN 11 1998 January 1, 1998

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LOCAL EXCHANGE SERVICE

IV. LIFELINE SERVICE

A. Applicability

1. Lifeline Service provides qualifying low-income consumers with a credit to be applied to supported voice telephony service or broadband Internet access service as defined in § B, below. (RT) (AT)
2. The qualifying low-income consumers pay reduced charges as a result of application of the Lifeline support amount described in § D and § E, as applicable, below. (RT) (AT)
3. Customers shall not receive more than one Lifeline credit regardless of the number of residential voice telephony or broadband services or locations the customer receives service within the State of Oklahoma. (AT)
4. Lifeline Service shall not be available on a retroactive basis.

B. Designated Services Available to Lifeline Customers (1)

The following services shall be offered to eligible Lifeline customers:

1. Voice Telephony service:
  - a. that provide voice grade access to the public switched network or its functional equivalent;
  - b. minutes of use for local service provided at no additional charge to end users;
  - c. access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and
  - d. toll limitation services to qualifying low-income consumers as provided in 47 CFR §54.400.
2. Broadband Internet access service:
  - a. a mass-market retail service by wire or radio that provides the capability to transmit data to and receive data from all or substantially all Internet endpoints, including any capabilities that are incidental to and enable the operation of the communications service, but excluding dial-up service, that meet the minimum service standard set forth in 47 CFR §54.408. (FC) (AT)

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit. (FC) (AT)

(1) Lifeline service may not be disconnected for non-payment of toll charges.

**IV. LIFELINE SERVICE**

**C. Eligibility Requirements (Continued)**

- a. The applicant or customer must meet the requirements and receive Medicaid, Supplemental Nutrition Assistance Program (SNAP), federal public housing, Supplemental Security Income or Veterans Pension Benefit; or  
**(RT)(AT)**  
**(RT)**
- b. For federal income tax purposes, the applicant is not a dependant unless over sixty years of age.
2. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
3. Upon receipt of the applicant's documentation establishing eligibility as stated above, the Company will begin providing the credit.
4. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually.
5. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

**LOCAL EXCHANGE SERVICE**

**IV. LIFELINE SERVICE**

**C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)**

5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

**D. Lifeline Credits for Lifeline Service On Non-Tribal Lands**

**Federal Lifeline Credit:**

1. Until December 1, 2019, the support amount will be \$9.25 per month.
2. From December 1, 2019 until November 30, 2020, the support amount will be \$7.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
3. From December 1, 2020 until November 30, 2021, the support amount will be \$5.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
4. On December 1, 2021, standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in §54.408, will not be eligible for Lifeline support unless the Federal Communications Commission has previously determined otherwise.
5. Notwithstanding paragraph D.4. of this section, on December 1, 2021, the support amount for standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in 47 CFR §54.408, provided by the Company and the Company is the only Lifeline provider in a Census block will be \$5.25.

**APPROVED**  
**Director of Public Utility**  
**Submission: 201900136**  
**Effective Date: 12-1-19**

**LOCAL EXCHANGE SERVICE**

**IV. LIFELINE SERVICE**

**E. Eligibility Requirements for Lifeline Service On Tribal Lands**

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.

a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or

b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or

c. A customer who lives on Tribal lands is eligible for Lifeline service as a "qualifying low-income consumer" as defined by 47 CFR § 54.400(a) and as an "eligible resident of Tribal lands" as defined by 47 CFR § 54.400(e) if that customer meets the qualifications for Lifeline specified in paragraphs a. through b. above or if the customer, one or more of the customers dependents, or the

(CT)



LOCAL EXCHANGE SERVICE

IV. LIFELINE SERVICE

E. Eligibility Requirements for Lifeline Service On Tribal Lands (continued)

Customer's household participates in one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those households meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations.

2. In addition to meeting the qualifications provided in paragraphs a. through c. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.
3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.
5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

F. Lifeline Credits for Lifeline Service On Tribal Lands

Federal Lifeline Credit:

1. Lifeline customers on Tribal Lands will receive the Federal Lifeline Credit set forth in paragraph D of this section; and
  2. Additional federal Lifeline support of up to \$25 per month will be made available to qualifying eligible resident of Tribal lands.
- G. Application of Lifeline discount amount:
1. The Company will first apply federal Lifeline credits described above to waive the federal End User Common Line charges for eligible voice telephony service provided to Lifeline customers. The Company will then apply any additional federal support amount to a qualifying low-income consumer's retail rate for the supported service and then charge the Lifeline customer the remaining balance, if any.

(RT)(AT)

APPROVED  
Director of Public Utility  
Submission: 201900136  
Effective Date: 12-1-19

**LOCA TELEPHONE SERVICE**

**IV. LIFELINE SERVICE**

**Reserve for future use**

**(RT)**

**(RT)**

**SERVICE CHARGES**

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SEP 5 1989

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**SERVICE CHARGES**

**I. GENERAL**

Service Charges are in addition to all other rates and charges that may be applicable for services provided by the Telephone Company. They apply in addition to installation and construction charges made because unusual costs are incurred in the provision of service. Service charges may be waived for a period of time when optional services are being promoted. Charges for services not specifically defined in the tariff shall be based on a time and materials used basis.

**A. Categories of Service Charges**

The work functions required to establish, add to, move or change telephone service for a business or residence class of service customer are classified by type of service charge as follows:

1. Service Ordering Charge - work performed in connection with receiving, recording, and processing a customer request for service to be performed or provided at the same time, on the same account and on the same premises. One Service Ordering Charge is applicable per access line or channel.

2. Central Office Access Charge - work associated with the testing and connecting functions within a central office required to establish or rearrange service.

3. Line Connection/Trip Charge - work and travel associated with installing or changing the drop wire or outdoor circuit between the serving central office and the customer's premises on the Company's side of the demarcation point.

4. Station Handling Charge - work associated with connecting, moving or changing terminal equipment on the customer's premises (applicable only to Semi-Public Telephone Service provided the instrument is Company-owned.)

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SEP 5 1989

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PUBLIC UTILITIES

Cause: 000682      Order: 341305      Effective: September 5, 1989

**SERVICE CHARGES**

**I. GENERAL (Continued)**

**B. Rules**

1. All registered terminal equipment and systems and inside wire may be directly connected to the telecommunications network as specified in, or authorized by, the Registration Program in Part 68 of the Federal Communications Commission's (FCC's) Regulations.

2. Customer Premises Inside Wire

a. The customer has the option of providing the inside wire and standard jacks (see Part C of this section for a definition of inside wire) on his premises himself, or contracting with a vendor qualified to provide the service.

b. Customer premises inside wire, standard jacks, and equipment provided by the customer or his agent must be in accordance with the standards of the National Electric Code, the National Electric Safety Codes, Part 68 of the FCC Regulations, the equipment manufacturers and other applicable codes. The customer will save the Telephone Company harmless from any and all liability, claims, or damage suits arising out of the customer's provision or maintenance of inside wire.

3. Charges specified in this section do not apply to services furnished under concurrence provisions filed in Section 6 of this tariff. These services may include, but are not limited to, WATS access lines and access line extensions, and all interexchange private line services and channels and access services provided. Nonrecurring charges for these services are stated in other companies' tariffs, or as exceptions or additions to concurrent provisions in Section 6 of this tariff.

4. Changes in the locations of existing services to different premises, or to additional points of termination or to points outside the customer's premises are considered new installations for purposes of this tariff.

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SEP 5 1989

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**SERVICE CHARGES**

**I. GENERAL (Continued)**

**B. Rules (Continued)**

5. Service charges are not applicable for:

a. Normal maintenance and repair of the Telephone Company's equipment and service.

b. Change or correction in name or billing address when there is not a change in responsibility.

**C. Definitions**

1. Customer Premises Inside Wire - all wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises Inside Wire is located on the customer's side of the Telephone Company's demarcation point. By definition, Customer Premises Inside Wire excludes riser, buried and aerial cable.

2. Demarcation Point - the point of separation between customer provided and regulated Telephone Company facilities. The Network Interface is the normal demarcation point and is provided by the Telephone Company. For a simple residence or business, the Network Interface will be normally located on the exterior of the building. For other types of buildings, the Company will comply with the Rules and Regulations of the Oklahoma Corporation Commission in locating the Demarcation Point.

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Cause: 000682      Order: 341305      Effective: September 5, 1989

**SERVICE CHARGES**

**II. APPLICATION OF CHARGES**

**A. Service Ordering Charges - are applicable to:**

1. Requests to establish an account for initial connection of service and subsequent requests for service, number and/or feature change restoration of service at the customer's request and change in class of service. (An account is each service for which a separate access line is established.) A separate service order will be written for each request.

2. Connection of additional local exchange access lines, private lines, or detached access lines to an established service.

3. Change and transfer of service involving change in name and responsibility whether or not there is a lapse in service.

4. Restoration of service disconnected for non-payment; such service will be restored upon payment of charges due.

5. Service ordered during a pending service order which cannot be included on the pending service order.

6. Additions, moves and changes of lines in the same building or in different buildings on the same premises.

7. Work associated with moving, or changing terminal equipment associated with Semi-Public Telephone Service, provided the instrument is Company-owned.

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**SERVICE CHARGES**

**II. APPLICATIONS OF CHARGES (Continued)**

**B. Central Office Access Charge**

1. The Central Office Access Charge is applicable for:

a. Connection or reconnection of each local exchange access line, mobile telephone access line and detached access line.

b. Telephone number and/or feature changes on each local exchange access line.

c. Restoration of each local exchange access line.

d. Transfer responsibility for service when there is a lapse in service.

e. Bridging two or more segments of a detached access line in the central office. (Only one central office charge applies.)

2. The Central Office Access Charge does not apply:

a. For a change in responsibility for payment of service.

b. When service and facilities are assumed prior to discontinuance and without lapse in service.

c. To change in services or facilities initiated by the Company.

**C. Line Connection/Trip Charge**

1. The Line Connection/Trip Charge is applicable for:

a. Transfer of lines or Company-provided facilities from one building to another building.

b. A move of a customer's portable structure containing telephone service.

Cause: 000682      Order: 341305      Effective: September 5, 1989

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SERVICE CHARGES

II. APPLICATION OF CHARGES (Continued)

C. Line Connection/Trip Charge (Continued)

1. The Line Connection/Trip Charge is applicable for: (Continued)

c. Transfer of lines from one premises to another in the same building, e.g. one apartment to another apartment, one office or suite of offices to another office or suite of offices.

d. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

e. Connecting each line between the appropriate general distribution cable terminals serving different premises in the same building or serving different buildings on the customer's same premises.

f. Rearrangements of each single span of aerial service drop wire or equivalent underground entrance facilities.

g. Connection or reconnection of local exchange access lines, mobile telephone access lines, and detached access lines if outside work is required.

2. The Line Connection/Trip Charge does not apply:

a. When service and facilities are assumed prior to discontinuance and without lapse in service.

b. In the case of change in responsibility for payment for service.

c. Changes in services and facilities initiated by the Company.

d. To change a telephone number at the customer's request when the customer's number is incorrectly listed in the directory.

Cause: 000682

Order: 341305

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5 1989  
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POTTAWATOMIE TELEPHONE COMPANY  
Local Exchange Tariff

SECTION 2  
Original Page 8

III. SCHEDULE OF CHARGES (1) (2) (3)

	<u>Rates</u>
A. Service Ordering	\$ 5.50
B. Central Office Access	\$ 5.00
C. Line Connection/Trip Charge, per access line per trip	\$20.00
D. Station Handling Charge (4)	\$ 2.50

- (1) The Company offers to perform repair and maintenance work only during normal working hours from 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays. All repair and maintenance work performed at other than during normal hours at the customer's request shall be provided at the sole discretion of the Telephone Company at rates based on costs.
- (2) Where the service requested requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges required for each function except as otherwise provided.
- (3) Service charges may be required to be paid at the time of application for service.
- (4) Applicable only for Semi-Public Pay Telephone.

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SEP 5 1989

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Cause: 000682      Order: 341305      Effective: September 5, 1989

**SERVICE CHARGES**

**IV. TERMINATION CHARGE**

When a customer cancels an order for service prior to the establishment of service, a termination charge may be applicable. the Termination Charge shall equal the costs incurred by the company in designing, engineering, ordering and providing the service less disposal value.

**V. SERVICE MAINTENANCE CHARGES**

In those instances where service difficulty or trouble results from the customer-provided or maintained inside wire, jacks and/or equipment, the customer is responsible for the payment of a Maintenance of Service Charge.

Service Maintenance Trip Charge, per trip:

\$75 per hour, billed in one-half hour increments. There is a one half (1/2) hour minimum charge. (1)

(1) This rate applies to work performed Monday through Friday, between 8:00 am and 5:00 pm. Work performed at the customer's request between the hours of 5:00 pm and 8:00 am, and all day on Saturdays, Sundays and holidays, will be charged at a rate of \$125 per hour, billed in one-half hour increments, with a one half (1/2) hour minimum charge.

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**APPROVED**  
**FEB 14 2008**  
**DIRECTOR OF**  
**PUBLIC UTILITIES**

Cause No. PUD 200800015

Effective: February 14, 2008

**SERVICE CHARGES**

**VI. RETURNED CHECK CHARGE**

A charge will be made for each returned check or moneys not honored by a bank or depository.

Returned Check Charge	\$ 25.00	CR
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**APPROVED**

AUG 19 2005

Issued: 7-14-05

Cause No. PUD: 200500265

**DIRECTOR OF  
PUBLIC UTILITIES**

REG-05-19-05

**SERVICE CHARGES**

**VII. REGULATORY ASSESSMENT RIDER**

**Definitions:**

"Annual Assessment Fee" is the annual amount of Commission funding allocated to and collected through the telephone company pursuant to the annual appropriation legislation enacted by the Oklahoma Legislature related to funding for the Oklahoma Corporation Commission (17 O.S. §180.11)

"Monthly Customer Assessment Fee" is the monthly amount charged to customers for purposes of recovering the Annual Assessment Fee allocated to the telephone company.

**Applicability:**

This rider applies to each access line or equivalent and will be included as a part of the customer's bill total monthly charges. Upon notice to the telephone company each year by the Oklahoma Corporation Commission of the amount of the annual assessment fee, the telephone company shall determine the appropriate Monthly Customer Assessment Fee. The Monthly Customer Assessment Fee shall be determined as follows:

**Computation:**  $RA = (A + O/URA) / (AMAL \times Y)$ , where

RA = Rider amount

A = Annual assessment amount as billed by the Commission pursuant to OAC 165:5-3

O/URA = Over/Under Recovery Amount determined by subtracting the total amount of the assessment collected pursuant to the above formula for the previous July 1 through June 30 period from the total Commission assessment for that fiscal year period.

AMAL = Estimated Average Monthly Access Lines

Y = Number of months in assessment time period (Y=9 for the fiscal period October 1, 1993 through June 30, 1994, Y=12 for succeeding fiscal periods).

**SERVICE CHARGES**

**VII. REGULATORY ASSESSMENT RIDER (Continued)**

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customer' bills.

The Annual Assessment Fee Account shall be a balance sheet account in which shall be recorded the annual Assessment Fee allocated to the telephone Company during any given Oklahoma State Fiscal Year.

As revenues are collected from the customers, the Annual Assessment Fee Account shall be credited.

Any over or under recovered balance remaining in the Annual Assessment Fee account as of the end of the Oklahoma State Fiscal Year shall be carried forward for recovery in the ensuing State Fiscal Year.

**SERVICE CHARGES**

**VIII. TELECOMMUNICATIONS RELAY SERVICE (TRS)**

- A. TRS are telephone transmission services that provide the ability for an individual who has a hearing or speech disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of an individual who does not have a hearing or speech disability to communicate using voice communications services by wire or radio. TRS includes services that enable communications between the user of a Text Telephone (TT) or other non voice terminal device and an individual who does not use such a device. TRS facilities are equipped with specialized equipment and staffed by communications assistants (CAs) who relay conversation between people who use text telephones and people who use traditional telephones. Unless otherwise required by law, CAs shall not disclose the content of any relayed conversation.
- B. TRS shall be accessible by dialing a toll-free number that shall be published within the Telephone Company's white page directories.
- C. The completed call shall be rated as a call from the originating telephone number to the terminating telephone number without regard to the actual routing of the call through the TRS operator center.

**II. Application of Fee**

The Company will assess an amount on each access line equal to the proportionate amount of the total intrastate cost to provide TRS in accordance with the Federal law and FCC rules. The total intrastate cost to provide TRS will be established by contract and under the oversight of the Oklahoma Corporation Commission. The total intrastate cost to provide TRS will be adjusted on an annual basis to account for any over-or under-recovery of costs incurred in the prior year for provision of TRS.

SERVICE CHARGES

VIII. TELECOMMUNICATIONS RELAY SERVICE (TRS) (Continued)

The amount per access line will be uniform for all local exchange companies (LEC) and shall be derived using the following formula:

$$\frac{\text{Total TRS Contract Cost +/- over- or under-recovery}}{\text{Total LEC Access Lines}} \div 12$$

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customers' bills. The current year's monthly fees are specified in the fee list of Southwestern Bell Telephone Company's Telecommunication Relay Service. The telephone company concurs with the fee contained in Southwestern Bell Telephone Company's Telecommunications Relay Service Fee list, which may be modified from time to time.



**SERVICE CHARGES**

**IX. Link Up America Assistance for Initiating Service**

**A. Applicability**

1. The Link Up America Service Connection Program is a federally sponsored lifeline assistance program designed to make telephone service accessible to low-income residential households who are currently not on the public switched network.
2. Through the program the Service Charge for the installation of the main residence access line, as described elsewhere in the Company tariffs, will be discounted at the rate of fifty percent, not to exceed \$30.00. The remaining portion of the Service Charge may, at the customer's option be billed in equal increments over a four month period.
3. The state-specific plan has been named Link Up Oklahoma.

**B. Eligibility Requirements**

1. The following requirements shall be used by the Company to determine the eligibility of a subscriber for Link Up Oklahoma assistance.
  - a. For federal income tax purposes, the applicant is not a dependant unless over sixty years of age.
  - b. The applicant must meet the requirements for eligibility for either Food Stamps, Aid to Families with Dependent Children, Medical Assistance or Supplemental Security Income. Additionally, persons who are eligible recipients of income assistance for Vocational Rehabilitation (including Aid to the Hearing Impaired) are also eligible for Link Up Oklahoma assistance.
2. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
3. Upon receipt of the applicant's documentation establishing eligibility as stated above, the Company will provide the discount, as set forth above.

**C. Link-Up Credit**

Half of Service Connection Charge or \$30.00, whichever is less.

**SERVICE CHARGES**

**VI. Link Up America Assistance for Initiating Service (Continued)**

**D. Link Up America – On Tribal Lands**

1. The Link Up America on Tribal Lands program is available to eligible applicants who certify residence on tribal lands as defined in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v). <sup>(1)</sup>
2. The applicant or customer seeking to obtain Link Up Service on Tribal Lands credits must demonstrate their current participation in one of the following assistance programs. The Applicant or Customer shall complete and sign, under penalty of perjury, an authorization and self-certification form provided by the Company.
  - a. Food Stamps
  - b. Aid to Families with Dependent Children (AFDC)
  - c. Supplemental Security Income (SSI)
  - d. Medical Assistance
  - e. Vocational Rehabilitation (including aid to the hearing impaired)
  - f. Oklahoma Sales Tax Relief
  - g. Federal Public Housing Assistance
  - h. Low Income Home Energy Assistance Program
  - i. Bureau of Indian Affairs general assistance; <sup>(2)</sup>
  - j. Temporary Assistance for Needy Families (TANF) tribally-administered block grant programs; <sup>(3)</sup>
  - k. Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or
  - l. National School Lunch Program (only applicant or customer who satisfy the income standard of the program for free meals).
3. The applicant must not be a dependent for Federal Income Tax purposes, unless the applicant is over the age of 60 years of age.
4. The applicant must also certify agreement to notify the Company if the applicant no longer participates in the program or programs described in paragraph 2, above, for which the Applicant certified their participation in.
5. The service installation charge, as described elsewhere in this tariff, will be discounted by fifty percent (50%) not to exceed \$30. An additional 100% discount will be applied for service installation charges between \$60 and \$130, including any facilities based charges associated with the extension of lines or construction of facilities needed to initiate service.
6. The discount will not apply to charges for facilities or equipment on the customer side of the demarcation point.

(1) The Company shall have no responsibility for the certification of applicant's or customer's eligibility.  
(2) Applicant must "have sufficient resources to meet the basic and special needs defined by the Bureau Standard of assistance," 25 C.F.R. § 20.21.  
(3) 42 U.S.C. § 612 and 45 C.F.R. § 286.

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**SERVICE CHARGES****IX. Tariff for Recovery of Oklahoma Universal Service Fund Contributions From Customers****A. General regulations**

1. Contributions to the OUSF are established under the oversight of the Oklahoma Corporation Commission. (RT)
2. Pursuant to 17 O.S. §139.106 and OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
3. Recovery shall be accomplished as described below. (CT)
4. Recovery shall be based on the same factor as is used for contribution purposes. (CT)

**B. OUSF Recovery Factor (RT)**

1. Recovery of the OUSF contribution from retail customers shall be by a uniform monthly factor, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in the tariff. The OUSF Recovery Factor is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to compensate for any over-recovery or under-recovery from retail customers, pursuant to OAC 165:59-3-46.
2. The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.
3. The resulting OUSF recovery amounts are not revenues for the Company, and therefore, are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fee, or assessments in the customer's bill.

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**SERVICE CHARGES**

**IX. Tariff for Recovery of Oklahoma Universal Service Fund Contributions From Customers**

4. If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Factor will be stated separately in the customer's monthly bill.
5. Records shall be kept by the company which reflects the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission along with any changes to the OUSF Recovery Charge.

**C. Changes in the OUSF Recovery Charge**

1. Changes to the OUSF Recovery Charge shall be made by notifying in writing the Director of the Public Utility Division. A replacement Price List page reflecting the revised OUSF Recovery Charge shall be included with the notification letter. (AT)
2. Notification of changes to the OUSF Recovery Charge shall be made at least 30 days before effective date of change.
3. The revised OUSF Recovery Charge shall not be billed to any retail customer until such notification is received by the Director of the Public Utility Division. (CT)
4. If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the Company from its retail customers, the page, which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, at the time the OUSF Monthly Recovery Charge is changed and notification is given to the Director of the Public Utility Division, backup information and documentation is to be made available upon request. (AT)
5. Revisions for over-recovery and/or under-recovery shall be made no more than once every twelve (12) months, or one time each quarter pursuant to any change of the OUSF contribution factors.

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POTTAWATOMIE TELEPHONE COMPANY  
PRICE LIST  
EFFECTIVE: October 1, 2021

(CT)

Oklahoma Universal Service Fund Recovery Charge

(RT)

Recovery Factor.....\$1.14 per connection **CR**

(CT)

(RT)

|

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DIRECTOR OF  
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Issued: 9-27-2021

Legal Authority: OAC 165:55-5-10(c)

Effective: 10-1-2021

POTTAWATOMIE TELEPHONE COMPANY

PRICE SHEET

EFFECTIVE: July 1, 2019

Oklahoma Universal Service Fund Recovery Charge

Per Month

Recovery by Flat per exchange access line or per customer charge.....6.28% CR

Computation or formula:

OUSF = Contribution from company (as billed by and paid to the OUSF)

AMAL = Estimated Average Monthly Retail Access Lines

Y = Number of months in OUSF time period

Flat Rate Charge = (OUSF/AMAL)/Y

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Director of Public Utility

Submission: 201900056

Effective Date: 7/1/19

Issued: 6-28-2019

OAC 165:55-5-10(c)

Effective:

**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

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**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**I. SPECIAL CHARGES**

**A. Applications**

Special charges in the form of installation and/or construction charges, monthly charges, or both, may be applied in addition to the usual service connection charges and monthly rates, because of the sporadic or occasional nature of the service or because an unusual investment or expense arises, as in the following examples:

1. Conditions require or the customer requests the provision of special equipment or unusual or nonstandard methods of plant construction, installation or maintenance or a move of Company facilities.

2. The customer's location requires the use of costly private right-of-way.

3. The proposed service is of a temporary nature, and the plant to be placed would not be useful to the Company in the general conduct of its business after that service was discontinued.

**B. Customer Requirements**

1. Temporary Construction - The customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Company, less the estimated net recovery value of the material used. The Company may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.

2. The Company shall retain title to all plant constructed, as specified within this Tariff, provided wholly or partially at a customer's expense.

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**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**I. SPECIAL CHARGES (Continued)**

**B. Customer Requirements (Continued)**

3. When attachments are made to poles of other companies, instead of providing construction for which the customer would be charged under the provisions of this section, the customer shall pay the Company's cost for such attachments.

4. The customer is required to pay the construction charges made by another telephone company providing facilities to connect with the facilities of the Company.

**II. LINE EXTENSIONS**

**A. Conditions for Line Extension Charges**

New extensions or reinforcing of existing line facilities required for furnishing exchange access arrangements associated with the service offered by the Telephone Company will be constructed under the following conditions, when application is by an individual customer for service of a permanent nature:

1. An allowance of one-quarter mile, route measurement, per applicant will be made for such extensions without the application of a construction charge.

2. Where construction is required in excess of the allowance stated in Paragraph (1) above, applicants for service are required to pay a construction charge for all reasonable costs in excess of the free allowance. Additional charges may be applicable where natural or other barriers are encountered which require undue circuitous routing or abnormal costs incurred by the Company.

3. Nothing in these rules shall prohibit the Company from making extensions in compliance with Rural Electrification Administration (REA) rules or the terms and conditions contained in any loan documents.

Cause: 000682      Order: 341305      Effective: September 5, 1989

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**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**II. LINE EXTENSIONS (Continued)**

**B. Rules for Line Extension Charges**

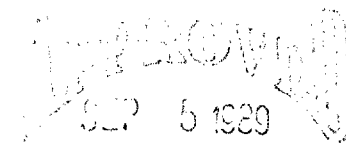
1. All costs will be computed on a current basis, and material cost will be computed on the basis of the extension of the minimum sized cable used by the Company to the applicant.

2. The Company will determine the type of cable plant extension required on the basis of current and projected conditions and estimate the cost accordingly.

3. The construction charge for line extensions is apportioned equally among all applicants of a group.

4. Applicants may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Company's judgement there is evidence of credit risk. A cash deposit may also be required as specified in Section VIII General Rules and Regulations, Part III, paragraph F on Deposits.

5. Payments for line construction are not refundable, and no credit will be allowed for future installations on line extensions constructed under the above regulations.

  
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**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**II. LINE EXTENSIONS (Continued)**

**C. Poles on Private Property**

The Company will provide the poles on private property which are used in serving an individual customer at no cost to the customer except in cases where the customer is required to pay for constructing the line extension. Poles requested by the customer, in excess of those deemed necessary by the Company, will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Company.

**D. Provisions of Private Right-of-Way**

The Company's obligation to provide service through line extension depends entirely on its ability to secure, retain and maintain suitable rights-of-ways without incurring unreasonable expense. When conditions require, applicants shall provide, without expense to the Company, private rights-of-way as needed. Any and all private rights-of-way permit requirements and any and all associated costs will be the responsibility of the applicant and must be furnished before a plant extension project begins.

**III. SPECIAL CONSTRUCTION**

**A. Construction on Private Property**

1. The Company will furnish an average amount of entrance and distribution facilities, provided the facilities are of the standard type normally furnished for the particular location or kind of service.

2. If additional entrance or distribution facilities are required, or if conditions require special equipment, maintenance or methods of construction, if the installation is for a temporary purpose, or if for any other reason, the construction costs are excessive as compared with the revenue to be derived from the project, the applicant may be required to pay the costs over and above the costs applicable for a normal installation.

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**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**III. SPECIAL CONSTRUCTION (Continued)**

**A. Construction on Private Property (Continued)**

3. The customer will provide the Company upon request and without charge written permission for the placement of the Company's facilities on his property.

4. The customer is responsible for providing satisfactory entrance to the building and space for mounting any necessary network protection equipment.

**B. Temporary Service**

Where plant construction is required to provide any temporary service or facility, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

**C. Service Provided to Movable Premises**

1. When telephone service is provided to movable premises by means of aerial plant, the customer shall provide a clearance pole if the Company considers it necessary. The clearance pole must comply with the Company's specifications. The customer shall place, own and maintain the pole. However, if the customer elects, the Company will place, own and maintain the pole and bill the customer the cost of placing the pole.

2. Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

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**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**III. SPECIAL CONSTRUCTION (Continued)**

**D. Service to Residential and Commercial Developments**

The construction charges, allowances and provisions previously specified in this section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential and commercial real estate development which in the Company's opinion are of a promotional or speculative nature, the Company will require a Surety Bond or cash deposit to be made prior to the start of construction in the manner described below.

1. The Telephone Company may require a Developer, desiring an extension to a prospective real estate subdivision, to post a Surety Bond or make a cash deposit (at the option of the Developer) equal to the estimated total costs of the project, before construction of the extension is commenced. Total cost of construction shall not include drops to individual users off the telephone distribution facilities. In the event the Developer chooses to post a Surety Bond, there shall be added to the principal amount of the Surety Bond, an amount equal to the most recent average embedded debt cost of the Telephone Company on file with the Oklahoma Corporation Commission.

At least annually for a period of five (5) years, the Telephone Company shall give the Developer a credit equal to the percentage which the number of installations made in said twelve (12) month period bears to seventy-five percent (75%) of the total number of installations contemplated by the Developer and the Telephone Company for the completed subdivision. The credit referred to herein in the case of a deposit shall be returned to the Developer annually; with respect to a Surety Bond posted by the Developer, the credit shall be in the form of an annual reduction of the face amount of the Surety Bond posted. Upon the Developer receiving the applicable credit for each installation as set forth herein, the Telephone Company shall release, or cause to be released, the obligation of the Developer and the Surety, if a Surety Bond was posted.

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**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**III. SPECIAL CONSTRUCTION (Continued)**

**D. Service to Residential and Commercial Developments  
(Continued)**

**1. (Continued)**

However, if within five (5) years from the date of the Surety Bond or cash deposit, the proposed development area has not been developed in a sufficient amount for the Developer to receive credit for the total cost of extension to the development as agreed upon, then the Developer shall be obligated to pay to the Telephone Company the total construction costs reduced by all credits previously allowed. In the event that said amount is not paid within sixty (60) days of the date due, and a Surety Bond has been posted, the Telephone Company may declare a default and shall have the right to call upon the Surety for payment of the remaining unpaid amount due.

In the event of a dispute over the circumstances requiring the posting of a Surety Bond or cash deposit, the reasonableness of the face amount of such Bond or cash deposit, the Telephone Company or the Developer may apply to the Commission for an appropriate Order.

2. The applicant for telephone service to a development is required to provide the Company at his own expense the necessary easements for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Company specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Company.

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**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**III. SPECIAL CONSTRUCTION (Continued)**

**E. Underground Service Connections**

When a customer requests that underground service connections be installed initially instead of aerial facilities which would ordinarily be used, or when aerial facilities are used to provide service, and the customer subsequently requests that facilities be placed underground, the following regulations apply:

1. The customer shall pay the cost of constructing and maintaining underground conduits which will be built according to Company specifications.

2. Any ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

3. If a customer requests that cable be installed in a trench, the trench shall be constructed and back filled under the Company's supervision at the customer's expense.

4. The Company will maintain and replace cable installed in conduit where the Company has inspected and approved the conduit, but will repair or replace cable in conduit or trench necessitated by damage caused by the customer or his representatives, only at the customer's expense.

5. The Company may replace existing aerial facilities with underground facilities in connection with planned projects or during its normal operations. If a customer requests the removal and replacement of existing aerial facilities with underground facilities prior to the time for normal replacement, the Company will make such replacement at the expense of the customer.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS

A. General

If a customer's requirements cannot be met with the regularly offered service arrangements, the Company will provide where practical special service arrangements at charges equal to the estimated cost of furnishing such facilities on the condition that the provision of such arrangements are not detrimental to any other services furnished under the Company's Tariffs.

B. Rates and Charges

1. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangement.

2. Estimated cost consists of an estimate of the total cost to the Company of providing the special service arrangement may include the following:

a. Cost of Maintenance

b. Cost of operation

c. Depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on anticipated useful service life less estimated net salvage value.

d. General administration expenses, including taxes on the basis of average charges for these items.

e. Any other item of expense associated with the particular special service arrangement.

f. An amount, computed on the estimated installed cost of the facilities used to provide the special service arrangement, for return on investment.

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Cause: 000682

Order: 341305

Effective: September 5, 1989



**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**IV. SPECIAL SERVICE ARRANGEMENTS (continued)**

**B. Rates and Charges (Continued)**

3. The estimated installed cost described above includes the cost of equipment and materials provided or, used plus estimated labor costs, including the cost of installation, engineering, supervision, transportation, rights-of-way, in addition to other items chargeable to the capital accounts.

4. Special service arrangement rates are subject to review depending on changing costs.

5. If and when a special service arrangement becomes a tariffed offering, the tariffed rate or rates will apply.

6. The following rate treatments may be used in connection with charges for special service arrangements.

a. Monthly rental and termination agreement with or without an installation charge.

b. Monthly rental with or without an installation charge.

c. Installation charge only.

**V. OTHER REGULATIONS**

Line extensions and special service arrangements are further subject to the regulations specified in the tariffs of this Company, as they now exist, and any revisions, additions or supplements which may be made in the future.

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SEP 5 1989  
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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

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**CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT**

**I. GENERAL PROVISIONS**

Terminal equipment, inside wiring and communications systems may be connected at the customer's premises to telecommunications services furnished by the Telephone Company in accordance with the provisions of this section. Telecommunications services include local exchange service, Long Distance Message Telecommunications Service (LDMTS), Wide Area Telecommunications Service (WATS), and Access Service.

**A. Responsibility of the Customer**

1. The customer shall be responsible for the installation, operation and maintenance of any terminal equipment, inside wiring, or communications systems. No combinations of terminal equipment or communications systems shall require change in or alteration of the Telephone Company's equipment or services, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Telephone Company that terminal equipment or communications systems are causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to correct the problem.

**2. Service Charges**

a. In those cases where the service difficulty results from the use of terminal equipment, inside wiring or a communications system, the customer shall be responsible for the payment of a Service Maintenance Charge as shown in Section 2 of this tariff.

*[Handwritten signature]*  
SEP 6 1989  
DIRECTOR OF  
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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

A. Responsibility of the Customer (Continued)

2. Service Charges (Continued)

b. If customer-provided premises wiring or communications systems fails acceptance tests monitored by, or participated in by, the Telephone Company as provided in Section 68.215 of the Federal Communications Commission's (FCC's) Code, and/or if the wiring has been shown to be not in conformance with the information provided in the affidavit as specified in Section 68.215, and/or if the wiring has caused harm to the network, the customer shall agree to pay the Telephone Company an amount based on the costs of activities performed by its employees.

3. The customer shall provide all electrical power necessary for the operation of terminal equipment, communications systems and associated wiring to the point of interconnection with the telephone network.

4. Customers providing their own premises equipment shall reimburse the Telephone Company for the cost of damages or changes requested by the customer to facilities or equipment of the Telephone Company caused by the negligence or willful act of the customer or resulting from improper use of Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company.

341305  
SEP 5 1989

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**CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT**

**I. GENERAL PROVISIONS (Continued)**

**B. Responsibility of the Telephone Company**

1. The Telephone Company shall not be responsible for the installation, operation or maintenance of any terminal equipment, inside wiring or communications system. Telecommunications services are not represented as adapted to the use of terminal equipment or communications systems. Where terminal equipment or communications systems are used with telecommunications services, the responsibility of the Telephone Company shall be limited to the furnishing of service components suitable for telecommunications services and to the design, maintenance and operation of service components in a manner proper for such services. Subject to this responsibility, the Telephone Company shall not be responsible for (1) the through transmission of signals generated by the terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by terminal equipment or communications systems, or (3) address signaling where such signaling is performed by signaling equipment.

2. The Telephone Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit terminal equipment to operate in a manner compatible with telecommunications services.

3. The Telephone Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with part 68 of the FCC Rules. If such changes can be reasonably expected to render any customer's premises equipment incompatible with telecommunications services, require modification or alteration of such premises equipment, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

Cause: 000682      Order: 341305      Effective: September 5, 1989

**CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT**

**I. GENERAL PROVISIONS (Continued)**

**C. Liability of the Telephone Company**

1. The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of service, arising from or in connection with the use of customer-provided premises equipment and not caused solely by the negligence of the Company.

2. The Telephone Company will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided premises equipment.

**D. Recording of Two-Way Telephone Conversations**

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunications services under the following conditions:

1. all parties being recorded or monitored must hear a beep tone at regular intervals, or

2. all parties to the conversation must give their prior consent to the recording of the conversation. The prior consent must be obtained in writing, or be part of and obtained at the start of the call by the recording party. The voice recording equipment shall be so arranged that it can be connected and disconnected from telecommunications services or switched on and off by the user. Exemptions to these provisions do exist under certain restrictions for commercial broadcast licensees, emergency reporting systems and law enforcement authorities.

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**CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT**

**I. GENERAL PROVISIONS (Continued)**

**E. Violation of Regulations**

When any premises equipment is used with telecommunications services in violation of any of the provisions in this section, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and its employees and will promptly notify the customer of the violation. The customer shall discontinue such use of the premises equipment or correct the violation and shall confirm in writing to the Telephone Company within 10 days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use, to correct the violation or to give the required written confirmation to the Telephone Company within the allotted time shall result in suspension of the customer's service until such time as the customer complies with this provision of the tariff.

**II. CONNECTIONS OF REGISTERED EQUIPMENT**

**A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems**

Registered terminal equipment, protective circuitry, and communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the FCC Rules, Part I, of the section preceding and the following:

1. All combinations of registered equipment and associated nonregistered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the FCC Rules are continually satisfied.

The Telephone Company may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.

Cause: 000682

Order: 341305

Effective: September 5, 1989

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**CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT**

**II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)**

**A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems (Continued)**

2. The customer shall not connect registered equipment to a Telephone Company line if:

a. the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable ringer equivalence as determined by the Telephone Company, or

b. the ringer type is not a ringer type designated by the Telephone Company, as suitable for that particular line.

3. Unless the FCC grants a specific waiver or the equipment is located in hazardous or inaccessible locations (the exception described in Part II Paragraph A.4. following), all connections of registered equipment to Telephone Company-provided services shall be made through FCC registered standard jacks. However, in the case of registered communications systems, standard jacks may be wired in a nonstandard manner if wired in such a manner as to prevent hazard, damage, malfunction or degradation of service.

4. The required use of standard jacks is waived for registered equipment which is located in hazardous or inaccessible locations.

**B. Premises Wiring Associated With Registered Communications Systems**

Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the Telephone Company point of interconnection located at the customer's premises and not within an equipment housing.

Cause: 000682      Order: 341305      Effective: September 5, 1989



CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

B. Premises Wiring Associated With Registered Communications Systems (Continued)

1. Fully-protected premises wiring is premises wiring which is either:

a. No greater than 25 feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

b. A cord which complies with (a) preceding and which is extended once by a registered extension cord. Extension cords may not be used as substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

c. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the FCC Rules.

d. Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

2. Protected premises wiring requiring acceptance testing for imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages to the Telephone Company's facilities.

SEP 5 1989

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

B. Premises Wiring Associated With Registered  
Communications Systems (Continued)

3. Unprotected premises wiring is all other premises wiring. Customers who intend to connect premises wiring other than fully-protected premises wiring to the telephone network shall give advance notice to the Telephone Company and comply with the procedures specified in Part 68 of the FCC Rules, or as otherwise authorized by the Federal Communications Commission.

4. The Telephone Company may invoke extraordinary procedures as specified in Part 68 of the FCC Rules where one or more of the following conditions are present:

a. Information provided in the installation supervisor's affidavit gives reason to believe that a violation of Part 68 is likely.

b. A failure has occurred during acceptance testing for imbalance.

c. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68.

5. In addition, the Telephone Company may monitor or participate in acceptance testing for imbalance, or may inspect other than fully-protected premises wiring installations as set forth in Part 68 of the FCC Rules.

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**CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT**

**II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)**

**C. Connections Involving National Defense and Security**

In certain cases, Part 68 of the FCC Rules permits the connection of unregistered terminal equipment or communications systems to the telecommunications network, provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies in writing to the Telephone Company that:

1. the connection is required in the interest of national defense and security;
2. the equipment to be connected either complies with the technical requirements of Part 68 or will not cause harm to the telecommunications network or Telephone Company employees; and
3. the work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

**III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS**

**A. Direct Connections**

Grandfathered terminal equipment and communications systems, including protective circuitry, may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the FCC Rules, subject to the following conditions:

1. The customer shall notify the Telephone Company when such grandfathered terminal equipment or communications systems are to be connected and shall notify the Telephone Company when such grandfathered terminal equipment or communications systems are to be permanently disconnected. Such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment.

Cause: 000682      Order: 341305      Effective: September 5, 1989

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

A. Direct Connections (Continued)

2. All such connections are made through FCC registered standard jacks.

3. All such connections shall comply with the minimum protection criteria set forth in Part 68.

4. Premises wiring shall conform to Part 68 of the FCC Rules.

5. No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer.

6. Additions to grandfathered communications systems may be made without registration of any additional equipment involved if:

a. equipment to be added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with Telephone Company tariffs, and

b. such additions comply with the provisions of Part III Paragraph A.1. through 5. preceding.

7. Additions of registered equipment to grandfathered communications systems are subject to the provisions of Part II preceding.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

B. Connections Through Grandfathered Connecting  
Arrangements

1. Grandfathered connections of terminal equipment and communications systems (as defined in Section 8 of the tariff) may remain connected and may be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the FCC Rules.

2. All terminal equipment and communications systems must comply with the following minimum protection criteria:

a. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the equipment to the Telephone Company point of interconnection located on the customer's premises will be specified for each customer location, but in no case shall it exceed one milliwatt.

b. To protect other services, it is necessary that the signal which is applied by the equipment to the Telephone Company point of interconnection located on the customer's premises comply with the limits specified in Part 68 of the FCC Rules.

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**CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT**

**III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)**

**C. Modifications To Systems and Installations Involving  
Unregistered Equipment Are Covered As Follows:**

The use of other than fully-protected premises wiring is considered a modification under Part 68 of the FCC Rules. As an exception to the general requirement that no modification is permitted to unregistered equipment whose use is permitted under Part 68, certain modifications are authorized by Part 68. Other than fully-protected premises wiring may be used if it is qualified in accordance with the procedures and requirements specified in Part 68.

Existing separate, indentifiable and discrete protective apparatus may be removed, or replaced with apparatus of lesser protective function, provided that any premises wiring to which the telephone network is thereby exposed conforms to FCC requirements. Minor modifications to existing unregistered equipment are authorized to facilitate installation of premises wiring, so long as they are performed under the responsible supervision and control of a person who complies with the FCC requirements.

**IV. CONNECTIONS OF EQUIPMENT NOT SUBJECT TO PART 68 OF THE  
FCC RULES**

Terminal equipment and communications systems not registered nor grandfathered in accordance with Part 68 of the FCC Rules and Regulations may be connected to the network pursuant to the tariff provisions in effect prior to October 17, 1977, requiring the use of a network control signaling unit and connecting arrangement, or customer-provided protective circuitry registered in accordance with Part 68 of the FCC Rules and Regulations.

The terminal equipment and communications systems must comply with the minimum protection criteria set forth in Part 68 of the FCC Rules.

Cause: 000682      Order: 341305      Effective: September 5, 1989

POTTAWATOMIE TELEPHONE COMPANY  
Local Exchange Tariff

SECTION 5  
2nd Revised Page 1  
Replacing 1st Revised Page 1

MISCELLANEOUS SERVICES

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MISCELLANEOUS SERVICES

I. OPERATOR SERVICES

A. Line Status Verification and Busy Line Interrupt Service

1. General

The Company furnishes Line Status Verification and Busy Line Interrupt Services to customers upon request through a Company operator.

a. These services are provided where facilities exist.

b. Line Status Verification Service involves an operator determining the condition of an exchange access line upon a customer's request. The status of this exchange access line is verified to the customer for the rate listed below.

c. Busy Line Interrupt Service involves a Company operator interrupting a busy line to ascertain the willingness of the interrupted parties to establish conversation with an alternate party.

d. No request will be processed on a collect, or reversal of charge, or person-to-person basis.

2. Rates and Charges

The rates set forth below apply to calls from customers who request intraLATA assistance in determining line status or attempted interruption of an intraLATA call in progress. These charges are in addition to the rates associated with local or long distance services and are in addition to the charge for a call from a pay telephone.

	<u>Rate</u>
Line Status Verification, per access line checked	\$1.20
Busy Line Interrupt, per call interrupted	\$2.70

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MISCELLANEOUS SERVICES

I. OPERATOR SERVICES (Continued)

A. Line Status Verification and Busy Line Interrupt  
Service (Continued)

2. Rates and Charges (Continued)

If the number verified is not in use, or as a result of the busy line interrupt the line is cleared, and at the calling party's request the operator completes the call, the applicable Operator Assistance Service Charges apply in addition to the Line Status Verification or Busy Line Interrupt Charge.

The charge for Busy Line Interrupt applies whenever the operator interrupts the call even though one or the other parties interrupted refuses to terminate the call in progress.

B. Local Assistance

1. Where a customer requests assistance in the placing or billing of local calls, the customer shall be charged the following rates:

\$1.20

Per request

2. Service Charges for Local Assistance are not applicable to calls placed from customers whose physical, visual, mental, or reading handicaps prevent them from dialing the call. The method of exemption shall be via the completion of an exception form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

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**MISCELLANEOUS SERVICES**

**II. DIRECTORY ASSISTANCE SERVICE**

**A. General**

1. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining directory information within the Telephone Company's exchanges or where the Telephone Company provides long distance service between its own exchanges in the same Long Distance Numbering Plan Area.

2. A customer request for directory assistance is any call to a directory assistance attendant.

3. Customers receive a monthly call allowance of three (3) calls per line to the directory assistance attendant on a direct dial basis without additional charge. Customers with Centrex service served by switching equipment located on Telephone Company premises receive a monthly call allowance of three (3) calls for each group of six main stations within a system, or fraction thereof, to a directory assistance attendant on a direct dial basis without additional charge. Customers with Centrex Dormitory Service served by switching equipment located on Telephone Company premises receive a monthly call allowance of three (3) calls per main dormitory station to a directory assistance attendant on a direct dial basis without additional charge. There are no allowances for Directory Assistance Calls from Customer-Owned Pay Telephone Service or Company-owned pay telephones.

4. The monthly directory assistance call allowance is not transferable between separate accounts of the same customer. No credit will be given for any unused portion of the monthly call allowance, requests for telephone numbers that are nonpublished or not otherwise found in the telephone directory.

5. A maximum of two telephone numbers may be requested per call to a directory assistance attendant.

6. Charges for Directory Assistance Service are not applicable to calls from customers whose physical, visual, mental or reading disabilities prevent them from using the telephone directory. The method of exempting those disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. The exemption for disabled customers includes sent paid calls from the customers' local exchange service and calls billed to the customers' telephone company credit card. Third-number billing of Directory Assistance calls to the disabled customers' local exchange service are not exempt.

Cause: PUD 200200093  
Order No.: 482350  
Effective: November 6, 2003

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**MISCELLANEOUS SERVICES**

**II. DIRECTORY ASSISTANCE SERVICE (Continued)**

**A. General (Continued)**

7. Charges for Directory Assistance Service are not applicable to calls placed from a hospital which has as its principal undertaking the in-patient medical or surgical care of sick or disabled persons.

**B. Rates**

1. For customer direct dialed sent-paid calls to a directory assistance attendant in excess of the monthly allowance or for directory assistance calls, a charge of \$.45 per call is applicable.

2. For all customer requests for directory assistance which are placed to a directory assistance attendant via an operator, a charge of \$.50 per call is applicable.

**C. Directory Assistance Call Completion**

1. General

- a. Where facilities permit, Directory Assistance Call Completion (DACC) is a service that gives customers the option of having their local or, where the Company provides long distance service between its own exchanges, long distance calls between the Company's exchanges automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.
- b. The DACC portion of the call may either be billed in the same manner as the Directory Assistance portion of the call, or alternately billed by using a telecommunications company calling card, billing to a third number, or collect.
- c. Business customers may obtain, at no charge, a screening feature that provides DACC only on an alternately-billed basis from the customer's telephone.

Cause: PUD 200200093  
Order No.: 482350  
Effective: November 6, 2003

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**MISCELLANEOUS SERVICES**

**II. DIRECTORY ASSISTANCE SERVICE (Continued)**

**C. Directory Assistance Call Completion (Continued)**

**2. Description of Service**

**a. Fully-Automated DACC**

The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a Touch-tone telephone when prompted by the DACC announcement.

**b. Semi-Automated DACC**

The customer receives the requested directory number and requests the operator to complete the call to the requested number.

**c. Person-to-Person DACC**

The customer receives the requested directory number and requests the operator to complete the call to a specified person.

**3. Call Allowance**

There is no DACC call allowance, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in Paragraph 1.3.

**4. Exemptions**

**a.** For local calls, DACC charges do not apply to calls placed by those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory as defined in Paragraph 1.6.

**b.** For long distance calls carried by the Company between the Company's exchanges, the Fully-Automated DACC rate and the appropriate Long Distance Message Telecommunications Service usage rate apply to calls placed by those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory as defined in Paragraph 1.6.

Cause: PUD 950000065  
Order No.: 430424  
Effective: February 25, 1999

**MISCELLANEOUS SERVICES**

**II. DIRECTORY ASSISTANCE SERVICE (Continued)**

**C. Directory Assistance Call Completion (Continued)**

**5. Rates**

- a. DACC rates are in addition to the Directory Assistance rate, as well as the Long Distance Message Telecommunications service usage rate, or local message rate, if applicable.
- b. Calls placed from Company-owned pay telephones will be charged the current local message rate, or the applicable Long Distance Message Telecommunications Service usage rate, plus the appropriate DACC rate as follows:

<u>Directory Assistance Call Completion</u>	<u>Rate</u>
Fully-Automated DACC	
Sent-Paid Pay Telephones	\$0.25 (1)
Sent-Paid Non-Pay Telephones	\$0.25 (2)
Telecommunications Company	
Calling Card	(3)
Collect, or Bill to Third Number	(4)
Semi-Automatic DACC	
Sent-Paid	(4)
Telecommunications Company	
Calling Card	(3)
Collect, or Bill to Third Number	(4)
Person-to-Person DACC	(5)

- (1) This rate applies only to local sent-paid calls placed from pay telephones. The appropriate Semi-Automated DACC rate applies to long distance calls placed from pay telephones where the Company carries the long distance call.
- (2) For Hotel/Motel class of service, this applies only to local sent-paid calls. The appropriate Semi-Automated DACC rate applies to long distance calls where the Company carries the long distance call.

Cause: PUD 950000065  
Order No.: 430424  
Effective: February 25, 1999

**MISCELLANEOUS SERVICES**

**II. DIRECTORY ASSISTANCE SERVICE (Continued)**

**C. Directory Assistance Call Completion (Continued)**

**5. Rates (Continued)**

- (3) Apply the Dial Calling Card Station-to-Station Service charge found elsewhere in the Company's Tariff.
- (4) Apply the Operator Station-to-Station Service charge found elsewhere in the Company's Tariff.
- (5) Apply the Person-to-Person charge found elsewhere in the Company's Tariff.

**MISCELLANEOUS SERVICES**

**III. DIRECTORY LISTINGS (Continued)**

**A. General (Continued)**

5. The length of the contract period for extra directory listings where the listing actually appears in the directory is the directory period, unless the main contract is canceled prior to the end of the period. When the listing appears on information records only, the contract is for one month.

**B. Primary Listings**

When two or more access lines or trunks are consecutively assigned, the first number of the group is considered the primary listing. Where two or more access lines or trunks are not consecutively assigned, a primary listing may be made for each line.

**C. Extra Listings**

1. Usually all extra listings assigned must use the same address and telephone number as the primary listing except for alternate listings; however, when the Company considers it necessary to facilitate directory usage, it may permit listings under a different address from the primary listing while using the telephone number of the primary listing.

2. In connection with service provided at hotels, motels, retirement homes, or boarding houses, extra listings may be provided in the names of permanent guests or tenants at that location, provided approval is obtained from the hotel or motel involved, without issuing a separate bill.

3. At the customer's option, extra listings may be obtained when a directory is published or between issues of directories; then the listings appear on information records only. Charges for extra listings date from the time the listings are posted on information records.

MISCELLANEOUS SERVICES

III. DIRECTORY LISTINGS (Continued)

C. Extra Listings (Continued)

4. Business

Business extra listings may be the names of partners or members of a partnership or firm, the names of officers of the corporation, or the names of business associates or employees of a business establishment. Business extra listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.

5. Residence

Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household as part of the family unit.

6. Special types of extra listings may include duplicate listings, alternate listings, indented listings, captioned listings, and reference listings.

7. Foreign Listings

Foreign Listings are listings which appear in a directory other than the directory for which local service is furnished. The minimum contract period for which charges will apply will be for the duration of the directory and are payable in advance. Foreign listings will be disconnected and a refund made based on the monies remaining for the duration of the directory after main service has been discontinued.

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MISCELLANEOUS SERVICES

III. DIRECTORY LISTINGS (Continued)

D. Nonpublished Service

1. A listing is nonpublished when a customer requests that his telephone number not be disclosed by Directory Assistance Service. A customer has the option of listing or not listing his telephone number in the Company's directories. Nonpublished Service is provided only under the terms of a special agreement whereby the customer agrees to save the Company harmless from any damages which might result because of the unpublished listing and to absolve the Company from any responsibility for the failure of the customer to receive telephone calls because of the nonpublished listings.

2. The Company is not liable for damages arising from publishing the telephone number of a nonpublished, nonlisted service in the telephone directory, refusing to disclose a nonpublished telephone number upon request, or disclosing the telephone number of any person. If such numbers should be published in the telephone directory, the Company's liability is limited to a refund of the monthly charges applicable for nonpublished service.

3. The Company will release nonpublished telephone numbers to an Emergency Number (911) Service Provider who requests the information for the provision of 911 Service.

4. When a call is placed from a nonpublished telephone number, the nonpublished number may be disclosed if the called party has equipment that will display Calling Party Number. Calling Party Delivery Blocking (CNDB) on a per call basis is offered at no charge where the CPN disclosure is possible. Customers receiving CNDB blocking on a per call basis assume all responsibility for and may prevent the display of their CPN by activating CNDB. CNDB on a per line basis is available for customers with a nonpublished number at the approved monthly charge as set forth below.

MISCELLANEOUS SERVICES

III. DIRECTORY LISTINGS (Continued)

E. Rates

	<u>Monthly Rates</u>	
Primary Local Exchange Service (One Listing)	No Charge	
Semi-Public Service (One Listing)	No Charge	
Extra Listings	Cost of Listing by Publisher	
Foreign Listings	Cost of Other Company for Listing	
Nonpublished Service, each		
Listed in Directory	\$1.00	
Not Listed in Directory	\$2.00	
Calling Number Delivery Blocking	\$2.00	NR

IV. PAY TELEPHONE SERVICE

Public Pay Telephone Service may be furnished at the option of the Company, in two(2) basic classifications, Public and Semi-Public Service. Determination of the applicable classification will be established by the Company, based on the nature of the use and the location of the service as described below.

A. Public Pay Telephone Service

Public Pay Telephone Service is furnished at the option of the Company and consists of an exchange access line equipped with a coin collecting device, installed at the initiative of the Company when deemed necessary to serve the public convenience or safety. Public telephones are installed for the use of the general public, and their use by any occupants of the premises on which they are located is only incidental to their principal purpose. The Company will not install a public telephone at a place of business unless the business is and will remain a customer of the Company with it on business rate telephone service. No directory listings or advertising are provided in connection with public pay telephone service.

1. Location of Public Telephones

The Company recognizes its responsibility for providing adequate telephone facilities to meet all reasonable public requirements. Decisions as to the extent, character and location of the pay telephone facilities rest with the Company which attempts to locate pay telephones in places suitable to the public convenience and safety.



RED TYPE

<b>CASH CALLS...1+ Area Code + Number</b>	<b>Local Calls: \$.50</b>
<b>\$.75 cents first 3 Min., .25cents each addl.min.</b>	<b>change not provided</b>
<b>Calling Card,Collect,Third Number...0+Area Code+Number</b>	<b>Directory Assistance (Information)</b>
Complaints or Questions regarding this payphone	Local (\$.50).....1+411
Service Provider or Payphone can be directed to:	<b>All others (\$.75)....1+Area Code+555-1212</b>
Oklahoma Corporation Commission	<b>918-Operator-Assisted Rate Quotes.....0</b>
Consumer Services Division	<b>All other Network Operator Services.....00</b>
P.O.Box 52000-2000, Oklahoma City, OK 73152-2000	This phone allows access to all Long Distance Carriers
Monday thru Friday (8am to 4:30pm)	Consult your carrier for dialing and rate information
521-2331 or 1-800-522-8154	Complaints regarding operator services direct to:
<b>EMERGENCY HELP DIAL.....911</b>	Federal Communications Commission (1-888-225-5322)
<b>Marque 911 Para Emergencia</b>	Common Carrier Bureau, Enforcement Division
<b>Owned and Operated by:Pottawatomie Telephone</b>	2025"M" Street., Room 6202, Washington D.C. 20554
P.O. Box 160 ~ Mannford, Ok 74044	Long Distance Service Provided by Infonet L.D.
<b>918-865-3311or 1-800-722-3979</b>	P.O.Box 1959, Mannford, OK - 1-800-656-7616

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MISCELLANEOUS SERVICES

IV. PAY TELEPHONE SERVICE (Continued)

B. Semi-Public Telephone Service

1. General

Semi-Public Telephone Service is an arrangement whereby a telephone equipped with a coin collecting device is installed for the combined use of business customer and the general public. Semi-Public Telephone Service may be furnished at the option of the Company, at monthly rates shown in the Local Exchange Section of the tariff. Customers for Semi-Public Pay Telephone Services are entitled to directory listings at the standard rates for those services as provided in this section of the tariff.

2. Location of Semi-Public Telephone

Semi-public telephones may, at the option of the Company, be installed where, in the Company's opinion a public telephone is not warranted, but there is an appreciable demand for service by a combination of customer and public usage. Semi-public telephones will be located in a building with accessibility to the customer and the public.

3. Provision of Service

Semi-public pay telephones will be of a semi-postpay type; non-dial instrument may be connected to the semi-public exchange access line provided such instrument is in the same building as the location of the semi-public pay instrument and visible from the pay instrument. Semi-public pay instruments are only installed on a suitable and substantial surface and will not be installed at locations where public telephone service is provided. Semi-public telephones may be provided with booths or other instrument mountings at the option of the Company or at the request of the customer at cost-based rates. When public telephone booths are provided where electric service is required for lighting or ventilation, or for other purposes, the customer on whose premises the telephone booth is located shall be required to furnish, maintain and assume all responsibility for the electric power wiring, power outlet and electric service charges, unless otherwise agreed to by the Company.

Cause: 000682      Order: 341305      Effective: September 5, 1989

SEP 5 1989

341305

MISCELLANEOUS SERVICES

IV. PAY TELEPHONE SERVICE (Continued)

B. Semi-Public Pay Telephone Service (Continued)

4. Rates and Charges for Semi-Public Pay Telephone Service

Twenty-five cents (\$0.25) per call for local messages. Monthly guarantees are stated in Section 1, Local Exchange Rates. The applicable rate for any toll message is specified in the Message Telecommunications Service Tariff or other tariffs the Company may issue or concur in. No charge will be made for connections with the toll operator. When the assistance of an operator is required to bill or collect for a local message, the rate specified in Section 5, Part I, Operator Services, applies. When operator assistance is required for a toll message the minimum rate for a station-to-station operator assisted call as specified in the Company's Long Distance Message Telecommunications Tariff applies.

5. Termination of Service

Semi-Public Telephone Service may be disconnected and the facilities removed at the option of the Company.

MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features:

a. Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This permits putting the first call on hold so that a second call can be answered.

b. Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.

c. Three Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not meet normal standards.

d. Speed Calling - Enables a customer to place calls up to eight other telephone numbers by dialing a one or two digit code rather than the complete telephone number.

MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES (Continued)

A. General

2. Custom Calling Services can be provided in connection with individual line residence and business service. PBX trunk and rotary line groups must have all lines in group equipped. Public and Semi-Public Pay Services are excluded from this service.

3. Custom Calling Services that may require Ton Dialing Service will be provided in addition to the rate for Tone Dialing Service.

B. Rate and Charges

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. Packages of custom calling services may be priced to the customer at uniform rates lower than the total of the features priced separately. Nonrecurring service charges are applicable as shown in Section 2, Service Charges.

	<u>Monthly Rate</u>	<u>Usage Sensitive Rate</u>	
a. Call Forwarding	\$2.00	n/a	
b. Three Way Calling	\$2.00	n/a	
c. Usage Sensitive Three Way Calling	n/a	\$0.75	(1)
d. Speed Calling-8 Number Capacity	\$3.00	n/a	
Package "A" - includes the three features of Call Waiting, Call forwarding and Three-Way Calling, per line.	\$3.00	n/a	
Package "B" - includes the four features of Call Waiting, Call forwarding, Three-Way Calling and Speed Calling (8 number capacity, per line.	\$6.00	n/a	

1. Three-Way Calling will be offered on a flat rate or a usage-sensitive option. Under the usage sensitive option, at the deployment of the appropriate activation code the customer would incur an activation charge for each use. The usage sensitive charges for Three-Way Calling will be capped at \$6.00 a month.

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MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES (Continued)

C. Remote Office Service (ROS)

Remote Office Service (ROS) is offered to customers in other exchanges wishing to provide toll-free calling to customers located in the local area calling scope of Pottawatomie Telephone Company exchanges equipped with Call Forwarding Service. A central office line is connected and programed to forward all calls coming to the Remote Office Service number to the ROS customer's exchange instead of callers having to place toll calls to reach that number. Remote Office Service transfers the calls automatically to the distant exchange number, and the ROS customer in the distant exchange agrees to pay all direct dial long distance charges incurred with this service. A directory listing of the ROS number is provided in the alphabetical and yellow page section, if desired, of the serving exchange at no additional charge.

Rates and Charges

1. Applicable business line rate in serving exchange equipped for Call Transfer, plus;
2. Call Forwarding business line charges applicable to serving exchanges equipped, plus;
3. Direct Dial Long Distance charges to distant number for all incoming call plus;
4. Applicable service charges as provided in Section 2.

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**POTTAWATOMIE TELEPHONE COMPANY**  
**Local Exchange Tariff**

**SECTION 5**  
**1st Revised Page 16**  
**Replacing Original Page 16**

**MISCELLANEOUS SERVICES**

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**Note:** Pursuant to RM 930000090, Order No. 380024, Tone Dialing Service is part of basic service. Please refer to the Local Exchange Service section of this tariff.

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**Cause No.: 930001629**

**Order No.: 387549**

**Effective: 11-1-94**

**APPROVED**  
**NOV 01 1994**

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MISCELLANEOUS SERVICES

VII. DETACHED ACCESS LINE SERVICE

A. General

Detached Access Line Service consists of an additional circuit connected to an exchange access line either directly or through a switching device which uses Company facilities.

1. Detached Access Line Service will not be provided in connection with Public Pay Telephone Service.

2. Detached Access Line Service must be located on the same premises as the customer's main service, except as provided below. The service is restricted to the use of the customer, his employees or associates or to members of the customer's immediate household. When either the primary telephone service or detached access line is at a business location, business rates apply.

3. Provided that facilities are available and there are no technical limitations, detached access lines may be located on other premises by special authorization only when valid need is established and subject to the following conditions:

a. Where two (2) or more premises are used in the conduct of one establishment or business.

b. Business detached access lines may be provided at the residence location of the same customer.

c. Residence detached access lines may not be provided at business locations unless business rates apply at both locations.

4. Two (2) separate telephone numbers may be required for the establishment of this service, and the customer is charged for two (2) local access lines.

5. All distribution facilities furnished for use with supplemental equipment will be treated as Detached Access Line Service.

Cause: 000682      Order: 341305      Effective: September 5, 1989

MISCELLANEOUS SERVICES

VII. DETACHED ACCESS LINE SERVICE (Continued)

B. Rates and Charges

The rates and charges set forth below apply if the necessary facilities are available. If unusual expenditures are involved in making facilities available, the customer may be required to pay an additional charge to cover the unusual expenditure and/or to contract for service beyond the initial service period.

1. Rates and Charges for all exchanges:

	<u>Monthly Rate</u>
Detached Access Line	Local Exchange Access Line rates as contained in Section 1.

2. For applicable Service Connection Charges, see  
Section 2.

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TELEPHONE COMPANY

Cause: 000682      Order: 341305      Effective: September 5, 1989

MISCELLANEOUS SERVICES

VIII. CENTREX

1. GENERAL RULES AND REGULATIONS

- 1.1 CENTREX is an optional communications system arrangement for business customers which combines two to nine individual one-party business exchange access lines into a CENTREX group. CENTREX is available only where the necessary facilities exist.
- 1.2 In addition to the CENTREX system charges and feature capability charge specified in the following, the appropriate rates and fees for business exchange access lines as found in the Local Exchange Tariff shall apply. CENTREX lines can also be arranged for trunk hunting service.
- 1.3 Directory listings will be furnished in accordance with the regulations set forth in the "Directory Listings" section of the Tariff.
- 1.4 All CENTREX lines will be equipped with the standard features specified in the following Feature Array, paragraph 2. The only distinction in standard features between Standard Package 1 and Standard Package 2 is that Standard Package 2 includes Code Access Calling. Five optional features are available with Standard Package 2 that are not available with Standard Package 1.
- 1.5 CENTREX lines and extensions may be terminated at one customer premises, different premises--same central office, or different premises--different central office. Appropriate private line charges as referenced in Section 6 of this Tariff apply.
- 1.6 Temporary suspension of service is not applicable to this service.
- 1.7 The Add-On and Call Forwarding features are furnished subject to transmission limitations. The Company does not guarantee satisfactory transmission on such arrangements. If the customer requests additional equipment to improve transmission, and it is feasible, additional rates and charges based upon the costs incurred apply.
- 1.8 Tone Dialing Service is required for CENTREX. Each exchange access line must terminate in at least one Tone Dialing instrument in order to utilize the CENTREX features. Pursuant to RM 930000090, Order No. 380024, Tone Dialing Service is a part of basic service. Please refer to the Local Exchange Service section of this tariff.
- 1.9 When multiple features are activated on the same line, certain features may take precedence over others. Applicable limitations will be discussed with the customer.
- 1.10 The Company is allowed the option to provide CENTREX service to customers requesting more than nine lines by negotiating customer specific contracts and rates. In each case a notice and filing for approval of the specific rates for the contract will be filed with the Oklahoma Corporation Commission. All such notice and filings will be effective after thirty (30) days, after the date of filing said rates, unless the Commission orders suspension of said rates. No notice to other carriers will be required. A copy of the contract and cost support data will be furnished to the Commission Staff for analysis on or before filing of the notice and filing. Other supporting information will be provide upon request. All cost support and other information provided to Staff shall be treated as proprietary information and shall not be disclosed to anyone except by Order of the Commission after notice and hearing. The burden of proof to review the information shall be on the party seeking disclosure.

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MISCELLANEOUS SERVICES

VIII. CENTREX

2. FEATURE ARRAY

The following is a list of standard and optional features available:

	Standard	Optional
	x	
Add-On		x
Alternate Answering - Inside System		x
Alternate Answering - Outside System		x
Automatic Callback Calling (1)	x x	
Call Forwarding		x
Call Hold	x	
Call Pickup	x	x
Call Transfer Disconnect (1)		x
Call Waiting	x	
Code Access Calling (1)	x	x
Conference calling (1)		x
Consultation Hold	x	x
Convenience Dialing I		
Convenience Dialing II (1)		x
Directed Call Pickup (1)		x
Distinctive Ringing		x
Intercom Calling		
Toll Restriction		
Touch-Tone calling Service		
Transfer		
Uniform Call Distribution		

3. FEATURE DESCRIPTIONS

Add On - This feature allows a CENTREX user to depress the switch hook to add on other CENTREX user or outside line to an established call.

Alternate Answering - Inside System - This feature allows for forwarding of an incoming call to a preselected CENTREX line within the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered.

Alternate Answering - Outside System - This feature allows for forwarding of an incoming call to a preselected number outside the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered.

Automatic Callback Calling - This feature allows a CENTREX user who encounters a busy condition when calling another CENTREX-line to dial an activation code and be automatically called back when the called line becomes idle.

Call Forwarding - This feature, when activated by the customer allows all calls to a CENTREX line to be automatically forwarded to a selected CENTREX line within the system or outside the system.

Call Hold - This feature allows a CENTREX station user to hold any call in progress by depressing the switch hook and then dialing a code, thereby freeing the line for the purpose of originating another call or answering a waiting call. The held call cannot be added to another call.

Call Pickup - This feature allows a CENTREX station user to answer any call within an associated preset pickup group. If more than one line within the pickup group has an unanswered call, the call that is answered is the one that has been ringing the longest.

Call Transfer Disconnect - This feature will allow a CENTREX station user to transfer a call to another telephone number within or outside the CENTREX system and hang up, leaving two remaining parties intact. The CENTREX station user would then be free to accept another call. The transferred call may originate from within or outside the CENTREX system. When transferring a call to the Long Distance Telecommunications Network, the CENTREX customer is responsible for the payment of charges between the CENTREX location and the telephone to which the call is being transferred.

Only available with the CENTREX Standard Package 2 offering.

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MISCELLANEOUS SERVICES

VIII. CENTREX

3. FEATURE DESCRIPTIONS (Continued)

Call Waiting - This feature allows a CENTREX user engaged in a conversation to be alerted via an audible tone that another caller is attempting to reach him. The called line can retrieve the waiting call by depressing the switchhook placing the existing call on hold and answer the waiting call. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing an access code. Call Waiting is automatically reactivated for the next originating or terminating call.

Code Access Calling - This feature permits dial access to special facilities.

Consultation Hold - This feature allows a CENTREX station user to hold any call in progress by depressing the switchhook and, on the same line, originate a call to another station within the CENTREX group or outside the CENTREX group for consultation. After consultation the station user can, by depressing a second time, return to the original call after the second station user hangs up, or add this station line to the original call.

Convenience Dialing I - This feature allows CENTREX station users to have abbreviated codes assigned to up to 6 frequently called numbers. The list of frequently called numbers may be common to the entire CENTREX system or unique to each CENTREX station line. A common list is controlled by one designated CENTREX station line in the CENTREX system. Unique lists are controlled by the individual CENTREX station line.

Convenience Dialing II - This feature is the same as Convenience Dialing I except that up to 30 numbers can be programmed.

Conference Calling - This feature allows a CENTREX user to establish conference connections involving up to six conferees (including the conference controller).

Directed Call Pickup - This feature provides the ability for a call directed to a CENTREX station line that is in any Call Pickup group to be answered by any other station user within the CENTREX system by dialing a unique answer code and the extension number of the line to be answered.

Distinctive Ringing - This feature is provided on a per system basis and allows a CENTREX user to distinguish between incoming exchange calls and incoming intercom calls. This is done by associating a Distinctive Ringing pattern with the incoming call based upon its source.

Intercom Calling - This feature provides intra-system communications for a maximum of thirty stations. This is accomplished by dialing a preassigned station code.

Toll Restriction - This feature restricts all 1+ and 0+ dialing to allow only WATS and the Telephone Company business office and repair service calls to be completed. All other 1+ and 0+ calls are denied, including calls to operator services. Denied calls are directed to a central office announcement.

Tone Dialing Service - This feature provides for dialing signals 0 through 9, \*, and # using multifrequency signals.

Transfer - This feature allows a CENTREX station user to transfer any established call to another station within or outside the CENTREX system. This is accomplished by depressing the switchhook while on a two-party call, dialing the desired party, utilizing the Consultation Hold and/or Add-On features and hanging up. Only one party on the final connection can be outside the CENTREX system.

Uniform Call Distribution (UCD) - UCD is a type of trunk hunting service which provides for an even distribution of incoming calls among the available members of a hunt group.

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MISCELLANEOUS SERVICES

VIII. CENTREX

4. RATES AND CHARGES

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
<b>CENTREX System Charges</b>			
Standard Package 1, per system . . . . .	\$ 3.00	\$ 2.00	\$6.75
Standard Package 2, per system . . . . .	9.00	60.00 (1)	6.75
<b>CENTREX Feature Capability Charge,</b>			
Business: Per line equipped . . . . .	6.00	16.00	6.75
<b>Alternate Answering - Inside System,</b>			
per CENTREX line equipped			
with Busy . . . . .	2.50	16.00 (2)(3)	6.75
with Don't Answer . . . . .	2.50	16.00 (2)(3)	6.75
with Busy and Don't Answer . . . . .	2.50	16.00 (2)(3)	6.75
<b>Alternate Answering - Outside System,</b>			
per CENTREX line equipped			
with Busy . . . . .	3.00	16.00 (2)(3)	6.75
with Don't Answer . . . . .	3.00	16.00 (2)(3)	6.75
with Busy and Don't Answer . . . . .	4.00	16.00 (2)(3)	6.75
<b>Automatic Callback Calling,</b>			
Common Equipment . . . . .	21.25	35.00	6.75
Per CENTREX line equipped . . . . .	1.00	16.00 (2)(3)	6.75
Call Forwarding, per CENTREX line equipped . . . . .	1.20	16.00 (2)(3)	6.75
Call Transfer Disconnect, per CENTREX line equipped (4) . . . . .	4.00	2.00 (2)	6.75
Call Waiting, per CENTREX line equipped . . . . .	1.10 (5)	16.00 (2)(3)	6.75
Conference Calling, per conference arrangement . . . . .	78.00	35.00	6.75
Conference Calling, per CENTREX line equipped to			
Access conference arrangement . . . . .	---	6.00 (2)(3)	6.75
Convenience Dialing I, per list . . . . .	.25	6.00	6.75
Convenience Dialing II, per list . . . . .	.80	16.00	6.75
Convenience Dialing Access, per CENTREX line . . . . .	.40	16.00 (2)(3)	6.75

- (1) This charges also applies if establishing code access calling subsequent to the installation of the CENTREX system.  
(2) The Installation Charge is not applicable if the Optional Feature is installed at the same time as the CENTREX line.  
(3) A maximum charge of \$16.00 applies per CENTREX line when adding any number of these Optional Features subsequent to the installation of the CENTREX line.  
(4) All lines in the CENTREX system must be equipped with this feature.  
(5) This rate is inclusive of the Cancel Call Waiting option where available.

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MISCELLANEOUS SERVICES

VIII. CENTREX

4. RATES AND CHARGES (Continued)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Directed Call Pickup, per CENTREX line equipped	\$ .05	\$ 16.00 (1)(2)	\$ 6.75
Distinctive Ringing			
Common Equipment, per system	13.25	16.00	6.75
Class B Ringing/Tone, per CENTREX line equipped	1.70	16.00 (1)(2)	6.75
Toll Restriction, per CENTREX line equipped	1.00	7.00 (1)(2)	6.75
Uniform Call Distribution, per CENTREX line equipped	.10	16.00 (1)(2)	6.75

5. NONRECURRING CHARGES

	<u>Nonrecurring Charge</u>	<u>Service Charge</u> (3)
Conversion From CENTREX Standard Package 1 to Standard Package 2 (4)	\$ 60.00	\$ 5.50
Change Charges (5)		
Alternate Answering Parameters	16.00	5.50
Call Pickup Group Assignments	16.00	5.50
Access To Code Access Calling Codes	16.00	5.50
Controlling Line For Convenience Dialing	16.00	5.50
Intercom Code Assignments	16.00	5.50
Uniform Call Distribution Patterns	16.00	5.50

- (1) The Installation Charge is not applicable if the Optional Feature is installed at the same time as the CENTREX line.  
(2) A maximum charge of \$16.00 applies per CENTREX line when adding any number of these Optional Features subsequent to the installation of the CENTREX line.  
(3) The Service Charge applies for each item that is changed.  
(4) May require a number change due to Company reasons.  
(5) A maximum nonrecurring charge of \$16.00 applies per CENTREX line when changing any of these features at the same time.

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MISCELLANEOUS SERVICES

IX. CLASS CALLING FEATURES

A. General

Class Calling Services (CLASS) is comprised of a group of features individually described under Section B which allow customers to efficiently manage call flow generated over their Exchange Access Line(s). This management is possible only where the calling party's telephone number can be forwarded from the central office originating the call to the terminating central office serving the called party. CLASS features are optional services offered in addition to regular exchange service.

CLASS services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

CLASS features will be functional under the following conditions:

1. When both the originating customer and the call terminating customer are served from the same central office.
2. When both the call originating customer and the call terminating customer are serviced from different central offices equipped for CLASS and are linked by appropriate facilities.

The telephone company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures or malfunctions of CLASS or equipment. Damages arising out of such interruptions, defects, failures or malfunctions of the services after the telephone company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

1. **Anonymous Call Rejection (ACR)** - Anonymous Call Rejection is a call management feature which will enable the subscriber to reject calls bearing a privacy indicator whether the caller has intentionally blocked calling number/name display information or the display information is not available due to network restrictions or any other reason. The calling party will receive an announcement stating the call is not presently being accepted by the called party.

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IX. CLASS CALLING FEATURES

B. Description of Features

2. **Automatic Call Back (ACB)** - Automatic Call Back is an outgoing call management feature which will enable the subscriber to have the system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to 30 minutes. The activation of this feature can be canceled by the customer when desired. This feature will be offered on a flat rate or a usage-sensitive option. Under the usage sensitive option, at the deployment of the appropriate activation code the customer would incur an activation charge for each use. Usage Sensitive Automatic Call Back will be capped at \$5.00 a month. FC
3. **Automatic Recall (AR)** Automatic Recall is an incoming call management feature which will enable a subscriber to have call set-up performed automatically to the calling party of the last incoming call. This will apply whether the incoming call was answered, unanswered, or encountered a busy tone. Two level feature activation applies to Automatic Recall and allows the subscriber to hear the number of the last incoming call prior to deciding whether or not to re-call that number. The system will monitor the incoming call and will attempt to connect the call for up to 30 minutes. This feature will be offered on a flat rate or a usage-sensitive option. Under the usage sensitive option, at the deployment of the appropriate activation code the customer would incur an activation charge for each use. Usage Sensitive Automatic Recall will be capped at \$5.00 a month. FC
4. **Customer-Originated Trace (COT)** Customer-Originated Trace will allow the subscriber to initiate a trace on the last incoming call by dialing an activation code. A successful trace receives a success message telling the customer to contact the telephone company for further assistance. If a trace succeeds, the telephone company's equipment records the originating Directory Number and the time the call was made. Traced call information is provided only to law enforcement agencies, not to the subscriber. The subscriber will be charged a minimum monthly recurring rate for the service which FC

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MISCELLANEOUS SERVICES

IX. CLASS CALLING FEATURES

B. Description of Features (Continued)

4. Customer-Originated Trace (COT) (Continued)

FC

includes one successful trace per month. The customer will be assessed a charge for any additional traces. The Company will keep trace records for thirty days.

If a subscriber wishes that further action be taken regarding a successful trace, the subscriber is responsible to initiate contact with the appropriate law enforcement agencies who, in turn, should contact the company's business office during normal business hours to obtain the specific records for that subscriber.

5. Caller Identification (CALLER ID) CND

FC

a. Calling Number Identification - An arrangement which utilizes specific network capabilities to transmit the calling party number ("CPN") associated with an incoming call to the called party's local exchange service access line. Caller ID is available only where facilities permit.

b. Calling Name Identification - An arrangement which enables the called party to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. The calling name will remain for the duration of the call and can be viewed from the display on the CPE. Calling Name Identification is available only where facilities permit.

c. Caller ID on Call Waiting - Provides a visual display of the incoming caller's name and/or number when Call Waiting is activated on the subscriber's line. The customer must subscribe to Calling Name and/or Number Delivery and must have compatible terminal equipment to utilize this feature. The customer receives Call Waiting when subscribing to this feature.

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MISCELLANEOUS SERVICES

IX. CLASS CALLING FEATURES

B. Description of Features (Continued)

The CPN and name are transmitted to the display device during the first silent interval between rings on the called party's line. For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. Customers subscribing to Caller ID will be responsible for the provision of compatible display equipment. The Telephone Company assumes no liability for any incompatibility of the customer provided display equipment.

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MISCELLANEOUS SERVICES

IX. CLASS CALLING FEATURES

B. Description of Features (Continued)

5. Caller Identification (Continued)

FC

Two caller ID blocking options are available to customers. 1) Per line blocking is available, at a monthly rate, to all subscribers and is explained below (see Calling Number Delivery Blocking, item 5). 2) Per call blocking is available to all customers at no charge. Customers who have per call blocking must enter a specific code before each outgoing call is made to successfully block their CPN. The customer assumes all responsibility for activating CNDB and preventing the display of their number.

Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale is prohibited by this tariff.

Terminal equipment is required for display of the calling party's name and number. This equipment is the responsibility of the customer as found in Section 4 of this tariff.

6. Calling Number Delivery Blocking (Caller ID Block) (CNDB)  
Allows customers to block the delivery of their telephone number to an identification device.

FC

A customer may prevent the display of their CPN on a per call basis or on a per line basis. CPN blocking is available on a per call basis at no charge to all subscribers and is activated by dialing a specific access code before each outgoing call is made. CPN blocking is available on a per line basis at a monthly recurring charge. CPN per line blocking is automatically activated for all calls without the subscriber having to dial a specific access code prior to each call. If a calling party has activated CPN blocking, the CPN will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block CPN delivery.

An originating caller's CPN may not be displayed at the called party's identification device under the following conditions:

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MISCELLANEOUS SERVICES

IX. CLASS CALLING FEATURES

B. Description of Features (Continued)

6. Calling Number Delivery Blocking (Caller ID Block) (CNDB)

FC

- A. The calling number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If a customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
- B. The CPN will not be displayed if the called party answers the incoming call during the first ring interval.
- C. Caller ID cannot be provided with distinctive ringing lines having a maximum silent interval duration that is too short to allow transmission of the data message.
- D. Identification of specific stations or extensions served by a PBX is not possible. The main directory number of the PBX will normally be displayed.
- E. Caller ID cannot be provided if the calling party is from a multi-party line. The called party will receive an "unavailable" display.
- F. The calling number will be unavailable if it is from another telephone company office that is not linked by appropriate facilities with the called party's office.
- G. The calling party has activated CPN blocking.
- H. The CPN cannot be displayed when incoming calls have been handled by an operator or charged to a credit card.
- I. Per line blocking for calling party number is available upon request, at not charge to the following entities for lines over which the official business of the agency is conducted, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: (a) private, nonprofit, tax exempt, domestic violence intervention agencies, and (b) federal, state and local law enforcement agencies. The calling party number will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

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MISCELLANEOUS SERVICES

IX. CLASS CALLING FEATURES

B. Description of Features (Continued)

7. **Selective Call Forwarding (SCF)** Selective Call Forwarding will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a telephone number which has been indicated on a list of up to 30 numbers, referred to as the Selective Call Forwarding screening list. Terminating calls from telephone numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment. The subscriber is responsible for the charges associated with each toll call between his/her local call access line equipped with SCF and the distant exchange access line to which the call was transferred. FC
8. **Selective Call Rejection (SCR)** Selective Call Rejection will allow the subscriber to define a list of calling directory numbers to be screened. Any calling numbers on this list of up to 30 numbers will be routed to announcements and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not presently being accepted by the called party. FC
9. **Selective Call Acceptance (SCA)** Selective Call Acceptance will allow customers to define a list of up to 30 calling directory numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted directory numbers as desired. FC
10. **Selective Distinctive Ringing/Call Waiting (DR/CW)** Distinctive Ringing/Call Waiting is an incoming call management feature which will allow the subscriber to define a list of up to 30 directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Terminating calls from telephone numbers which are not on the list, or which cannot be identified, will be given standard treatment. FC

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MISCELLANEOUS SERVICES

IX. CLASS CALLING FEATURES

B. Description of Features (Continued)

11. Call Forward/Don't Answer (CF/DA) By activating Call Forward/Don't Answer, all incoming calls can be transferred to a customer specified number different from the number called. If the incoming call is not answered in a predetermined number of rings, the call is automatically transferred to the customer specified number. FC
12. Call Forward/Busy (CF/B) Call Forward/Busy allows the subscriber to program their phone to automatically transfer an incoming call to a different customer specified number if their line is busy. FC
13. Call Forward/Busy/Don't Answer (CF/B/DA) This feature allows an incoming call to be transferred to a customer specified number if the incoming call is not answered in a predetermined number of rings or if the line is busy. FC
14. Teen Line (TL) This feature allows a customer to have multiple numbers assigned to a single line. Each number has a unique ringing pattern which allows the customer to distinguish which number is being called. FC
15. User Transfer (UT) User Transfer utilizes Three-Way Calling and allows the subscriber to transfer a call to another access line, having the option to drop out of the call without disconnecting the remaining parties. FC

C. Feature Rates and Charges (1)

Feature	Code	Monthly Rate	Service Charge(2)	Usage Charge
1. Monthly Subscription Per Line:				
Anonymous Call Rejection	ACR	\$ 3.00	\$ 5.00	n/a NR
Automatic Call Back	ACB	\$ 3.00	\$ 5.00	\$.50 (3)
Automatic Recall	AR	3.00	5.00	.50 (3)

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- (1) The Company may offer promotions for these services pursuant to 165:55-5-10(c).  
(2) Service Charges will be waived for the first 90 days after the offering is introduced in an exchange.  
(3) These features will be offered on a flat rate or a usage-sensitive option. Under the usage sensitive option, at the deployment of the appropriate activation code the customer would incur an activation charge for each use. The usage sensitive charges for Automatic Call Back and Automatic Recall will be capped at \$5.00 a month.

**MISCELLANEOUS SERVICE**

**IX. CLASS CALLING FEATURES**

**C. Feature Rates and Charges (1) (Continued)**

Features	Code	Monthly Rate	Service Charge(2)	Usage Charge
Calling Number Delivery Blocking	CNDB	\$ 3.00	\$ 5.00	n/a
Selective Call Forwarding	SCF	\$ 3.00	\$ 5.00	n/a
Selective Call Rejection	SCR	\$ 3.00	\$ 5.00	n/a
Selective Call Acceptance	SCA	\$ 3.00	\$ 5.00	n/a
Selective Distinctive Ringing	DR	\$ 3.00	\$ 5.00	n/a
Call Forward/Don't Answer	CF/DA	\$ 3.00	\$ 5.00	n/a
Call Forward/Busy	CF/B	\$ 3.00	\$ 5.00	n/a
Call Forward/Busy/Don't Answer	CF/B/DA	\$ 3.00	\$ 5.00	n/a
User Transfer	UT	\$ 3.00	\$ 5.00	n/a
Two Features Per Line (any combination of above eleven features)	C	\$ 4.50	\$ 10.00	n/a
Three Features Per Line (any combination of above eleven features)	C	\$ 6.00	\$ 10.00	n/a
Four Features Per Line (any combination of above eleven features)	C	\$ 7.50	\$ 10.00	n/a

- (1) The Company may offer promotions for these services pursuant to 165:55-5-10(c).  
(2) Service Charges will be waived for the first 90 day after the offering is introduced in an exchange.

MISCELLANEOUS SERVICES

IX. CLASS CALLING FEATURES

C. Feature Rates and Charges(1) (Continued)

Feature	Code	Monthly Rate	Service Charge(2)	Usage Charge
Five Features Per Line (any combination of the above eleven features)		9.00	10.00	n/a
Six Features Per Line (any combination of the above eleven features)		10.50	10.00	n/a
Seven Features Per Line (any combination of the above eleven features)		12.00	10.00	n/a
CLASS-PACK				
Package of all CLASS features except Teen Line and Customer Originated Trace. The custom calling feature of Call Waiting is also included.				
		15.00	10.00	n/a
Teen Line	TL	5.00	5.00	n/a
Two numbers		7.00	5.00	n/a

2. Monthly Subscription Per Line:

CALLER ID

Calling Number Identification

Residence	5.00	5.00	n/a
Business	6.00	5.00	n/a

Calling Name Identification

Additional	2.50	5.00	n/a
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Caller ID on Call Waiting (4)

Additional	3.00	5.00	n/a
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3. Monthly Subscription Per Line and Feature Per Use:

Customer-Originated  
Trace

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Residence	5.00	5.00	(3)
Business	6.00	5.00	(3)

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PUBLIC UTILITIES

- (1) The Company may offer promotions for these services pursuant to 165:55-5-10(c).  
(2) Service Charges will be waived for the first 90 days after the offering is introduced in an exchange.  
(3) Included in the monthly rate of Customer Originated Trace is one successful trace per month. Any additional successful traces will cost \$5.00 per trace for residence and \$6.00 per trace for business.  
(4) Included in the monthly rate of Caller ID Call Waiting is the monthly rate for Call Waiting.

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MISCELLANEOUS SERVICES

X. CUSTOMER OWNED PAY TELEPHONE SERVICE

1. GENERAL

1.1 Service Description

Customer Owned Pay Telephone Service is provided for use with customer owned pay telephones, semi-public telephones, and any publicly accessible telecommunications device. Pay telephone service includes the provision of public or semi-public pay telephones and inmate telephone service in correctional institutions. It is a telecommunications service obtained by means of any instrument, which, except for calls to public emergency telephone numbers, is activated only by the use of coins or alternative billing mechanisms and is accessible by members of the general public. For purposes of this tariff, coinless telephones provided in guest rooms by a hotel/motel are not pay telephones.

Customer Owned Pay Telephone Service is a two-way or, optionally, a one-way originating only, exchange access line composed of the serving central office line equipment and all outside plant facilities needed to connect the serving central office with the network interface to the customer premises. These facilities are Telephone Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. Selective Class of Call Screening as defined below is provided on all Customer Owned Pay Telephone Service lines where facilities are available. The applicable charge is as specified under Rates and Charges herein.

- 1.2 For purposes of this tariff, the term "Customer" is defined as the party who is responsible for payment of the Customer Owned Pay Telephone Service Exchange Access Line:
- 1.3 Billed number screening restricts certain incoming calls, such as collect calls placed over the Telephone Company's network, from being billed to the customer owned pay telephone. 1 + 900 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed.

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MISCELLANEOUS SERVICES

X. CUSTOMER OWNED PAY TELEPHONE SERVICE

1. GENERAL (Continued)

- 1.4 Selective Class of Call Screening treatment restricts outgoing operator-handled calls placed over the Telephone Company's network. The Telephone Company is not responsible for screening those calls placed over the network of any carrier, other than the Telephone Company. Selective Class of Call Screening, where available, is required on all Customer Owned Pay Telephone Exchange Access Lines.

No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Calling Screening treatment will be permitted.

- 1.5 Customer owned pay telephones, and any publicly accessible telecommunications device must be connected to a Customer Owned Pay Telephone Exchange Access Line, at rates specified in this tariff. A maximum of one customer owned pay telephone may be connected to a customer owned pay telephone access line.
- 1.6 In the case of one-way service, intercept treatment will be provided.
- 1.7 The Rules and Regulations Applying to All Customers' Contracts section of this tariff is applicable to Customer Owned Pay Telephone Service.
- 1.8 Directory Listings are provided under the regulations governing the furnishing of listings for business subscribers as found in the Directory Listings section of this tariff. Upon customer request, the telephone number will be omitted from the directory and directory assistance records at no additional charge.
- 1.9 All local calls and calls to Telephone company numbers such as repair service, Directory Assistance Service, and public emergency service number such as 911 will be permitted from the customer Owned Pay Telephone Exchange Access Line. This provision is not applicable to service accessible to inmates of correctional institutions.

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MISCELLANEOUS SERVICES

X. CUSTOMER OWNED PAY TELEPHONE SERVICE

1. GENERAL (Continued)

- 1.10 In those serving offices where call screening is available, the Telephone Company will not bill any call, including, but not limited to, third number billed, collect, "0" or "+" calls, to a number which has been clearly identified as a customer owned pay telephone to the Telephone Company operator at the time of the call attempt. However, the Telephone Company will not be responsible for refunds or adjustments of charges for calls placed through operators other than the contracting Telephone Company operators. In those service offices where call screening is not available, the Telephone Company will be held harmless from any fraud that occurs on the customer owned pay telephone Exchange Access Line.
- 1.11 The network interface for Customer Owned Pay Telephone Service will be installed as described in the Rules and Regulations Applying to All Customers' Contracts section of this tariff. The location of the network interface must be accessible to the customer.
- 1.12 When, at the customer's request, a Telephone Company-owned coin/coinless instrument is removed in order to install customer owned pay telephone, the Telephone Company will establish a network interface.
- 1.13 Where portions of an existing Telephone Company Public or Semi-Public installation such as the pedestal, shelves, enclosures, etc. are left in place and desired for purchase by the Customer Owned Pay Telephone Service customer, charges to purchase such items and abnormal construction costs will be quoted upon request.
- 1.14 Customer owned pay telephones may not be connected to customer provided equipment switching systems or share lines/trunks.

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MISCELLANEOUS SERVICES

X. CUSTOMER OWNED PAY TELEPHONE SERVICE

2. OPTIONAL FEATURES

Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the called party's serving central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling, and Three-Way Calling features. Answer Supervision is an optional service. This feature is available where appropriate Telephone Company facilities exist.

3. RESPONSIBILITY OF THE CUSTOMER

- 3.1 The customer must provide the Telephone Company evidence of payphone service provider's authority to provide payphone service prior to the establishment of service.
- 3.2 Customer Owned Pay Telephone Service applicant shall indemnify and hold the Telephone Company harmless from any and all loss, injury, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the Customer Owned Pay Telephone Service.
- 3.3 The customer is responsible for the installation, operation and maintenance of the customer owned pay telephone, or any publicly accessible telecommunications device used in connection with this service.
- 3.4 The customer is responsible for the payment of charges for all calls originating from or accepted at the customer owned pay telephone. Names and/or addresses of those calls appearing on the customer owned pay telephone bill will not be investigated/provided due to the nature of the service being provided, i.e., for use of the public, transients, etc.
- 3.5 The customer shall be responsible for the payment of visits by a Telephone Company employee to the customer's service location(s) in connection with reports of service difficulty or trouble reports when the repair call is authorized by the Customer Owned Pay Telephone Service Provider as provided in the Company's tariffs.

MISCELLANEOUS SERVICES

X. CUSTOMER OWNED PAY TELEPHONE SERVICE

3. RESPONSIBILITY OF THE CUSTOMER (Continued)

- 3.6 The customer owned pay telephone or publicly accessible telecommunications device must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler and must conform to all FCC and all National Electrical code guidelines.
- 3.7 The customer must comply with all the present and future Oklahoma Corporation Commission's rules and regulations and the Company's tariffs.

4. VIOLATION OF REGULATIONS

- 4.1 When a customer owned telephone is found to be in violation of a provision of this tariff, the Telephone Company will notify the customer of the violation in writing. Such notice will refer to the specific provision being violated. If the customer owned pay telephone access line is subject to suspension or disconnection as a result of the violation the notice will so state. In this instance, the notice will also state that, to avoid suspension or disconnection, the violation must be corrected and the Telephone Company must be notified, in writing, within twenty (20) days of receipt of such notice. Failure of the customer to discontinue such use or to correct the violation may result in the suspension or disconnection of service until the customer complies with the provision as stated in this tariff.
- 4.2 Where any customer owned pay telephone is detrimental to the telecommunications network the Telephone Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of the service, as is necessary for the protection of the Telephone Company's facilities and employees.
- 4.3 Should a customer owned pay telephone be found to be in violation of any of the Rules and Regulations of the Oklahoma Corporation Commission or the Telephone Company's tariffs, the Telephone Company will suspend or disconnect service.



MISCELLANEOUS SERVICES

X. CUSTOMER OWNED PAY TELEPHONE SERVICE

5. RATES AND CHARGES

		Monthly Rate	Nonrecurring Charge
5.1	Exchange Access Line	Business Access Line Rate (2)	(1)
5.2	Selective Class of Call Screening	\$ 3.00	(1)

Selective Class of Call Screening is required on all Customer Owned Pay Telephone Exchange Access Lines served from offices equipped to provide Selective Class to Call Screening.

5.3 Answer Supervision – Line Side

Answer Supervision will be provided, at the customer's option, at the following charges per Customer Owned Pay Telephone Exchange Access Line:

		Monthly Rate	Nonrecurring Charge
		NA	\$15.00
5.4.	Charges, as specified in the Service Charges section of the Company's tariff apply in addition to other charges specified for Customer Owned Pay Telephone Service.		
5.5	Where other services are desired, charges as specified in the appropriate sections of this or other tariffs are applicable for Customer Owned Pay Telephone Service at the same rates and charges applicable to standard business exchange access lines.		

(1) Applicable Service Charges from Section 2 will apply.

(2) The Tribbey exchange is included in the Oklahoma City Wide Area Calling Plan (WACP), for the additional WACP rate additive refer to SBC Oklahoma's Long Distance Message Telecommunications Service Tariff.

X. CUSTOMER OWNED PAY TELEPHONE SERVICE

5.6 Rates and charges contemplate a normal business exchange access line service installation. Service Charges and Fees as specified in the Local Exchange Tariff for installation of standard business exchange access lines apply to the installation of Customer Owned pay Telephone Service.

5.7 Charges and rates for directory assistance calls shall be provided at the same rates, terms, and conditions as the Company charges itself. Charges for long distance directory assistance calls, as provided by other common carriers and not by the Telephone Company, will be at rates and charges specified by such other certificated common carriers.

Directory Assistance – per call	\$ .35
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5.8 Charges and rates for long distance message telecommunications service will be at rates and charges specified by such certificated common carriers.

5.9 Local calls billed to a Telephone Company credit card, to a third number or placed collect will be charged operator assistance service charges as specified in the Company's Operator Services Tariff.

5.10 International call blocking is provided by the Telephone Company, where technically feasible, at the customer's option, under the terms and at the rates specified in the Telephone Company's Intrastate Access Tariff, NECA FCC No. 5., Section 13.8.1, 17.4.4.(d) and 17.4.1.(D).

5.11 Toll Denial and restriction will be provided as specified in the Telephone Company's tariffs.

5.12 Coin Supervision is provided by the Telephone Company, where technically feasible, at the customer's option, under the terms and at the rates specified in the Telephone Company's Intrastate Access Tariff, NECA FCC No. 5, Section 13.12, and 17.4.4(n).

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INTERCITY SERVICES

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**INTERCITY SERVICES**

**I. FOREIGN EXCHANGE SERVICE**

**A. General**

Foreign exchange service is exchange service furnished to a customer from an exchange other than the one in which he is located and served.

Foreign exchange service is not in accordance with the general plan of furnishing telephone service and will be furnished only under special conditions where the service is warranted by the circumstances and if satisfactory arrangements can be made where a connecting company is involved.

The Company is not obligated to furnish such service, particularly where it involves undue expense or impairment of the service furnished the general public.

**B. Provision of Service**

Foreign exchange service may be furnished in connection with one party (individual line), key system trunk or PBX trunk service. The customer must have existing individual line, key system, or PBX trunk service from the local exchange at the same location where the foreign exchange service is to be installed.

Customers having foreign exchange service are subject to the rates, rules and regulations of the exchange from which such service is provided. All local service provided the customer other than the foreign exchange service is subject to the rates, rules and regulations contained in this Local Exchange Tariff of the Company.

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INTERCITY SERVICES

I. FOREIGN EXCHANGE SERVICE (Continued)

C. Application of Rates

Applicable tariff rates cover only normal conditions where all necessary facilities are available. If facilities are not available and unusual expenditures are involved in their provision, the customer may be required to pay an additional charge to cover the unusual expenditure as provided under Section 3 of this tariff or enter into a contract for service beyond the initial period or both.

D. Rates and Charges

Foreign Exchange Service is furnished in accordance with the rules, regulations, and rates of the Interexchange Private Line Services and Channel Tariff filed by Southwestern Bell Telephone Company with the Oklahoma Corporation Commission.

In addition to the applicable rates from Southwestern Bell's Private Line Tariff, the customer is required to pay the local service rate of the serving foreign exchange plus a monthly fee to the Company to compensate for loss of toll revenues.

Monthly

Foreign Exchange Service,	
Loss of Toll Charge	\$22.50

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INTERCITY SERVICES

II. CONCURRENCE WITH CONNECTING CARRIER'S LONG DISTANCE  
MESSAGE TELECOMMUNICATIONS SERVICE TARIFF

Pottawatomie Telephone Company concurs in the Long Distance Message Telecommunications Service Tariff for IntraLATA Toll Service filed by Southwestern Bell for the local exchange carriers of Oklahoma. This concurrence includes the rates, charges, rules and regulations governing the IntraLATA Toll Service, including all amendments, revisions or successive issues thereof. Pottawatomie Telephone Company makes itself a party to such rates, charges, rules and regulations until this concurrence is revoked or cancelled by either Company. Subject to the jurisdiction of the Oklahoma Corporation Commission, Pottawatomie Telephone Company expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

At the option of the Company, Billed Number Screening will be furnished to control instances of fraud associated with billed to third number, station-to-station or person-to-person collect service or in response to a customer request.

The term "Billed Number Screening" denotes an arrangement whereby, at the time of call origination, billed to third number, station-to-station or person-to-person collect calls are screened for customer preauthorized or Company-directed non-acceptance.

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INTERCITY SERVICES

III. CONCURRENCE WITH PRIVATE LINE SERVICES TARIFF FOR  
PRIVATE LINE SERVICES

Unless otherwise provided for in the tariffs filed by the Company, Pottawatomie Telephone Company concurs in the standard Intrastate Private Line Services Tariff rates which Southwestern Bell Telephone Company has on file with the Oklahoma Corporation Commission. This concurrence includes the rules and regulations governing each service, as well as the rates, including all amendments, revisions or successive issues of such tariffs, and Pottawatomie Telephone Company makes itself a party to such rates, charges, rules and regulations until this concurrence is revoked or cancelled by either company. Subject to the jurisdiction of the Oklahoma Corporation Commission, Pottawatomie Telephone Company expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

**INTERCITY SERVICES**

**IV. CONCURRENCE WITH CONNECTING CARRIER'S WIDE AREA  
TELECOMMUNICATIONS SERVICE TARIFFS**

Unless otherwise provided for in the tariffs filed by Pottawatomie Telephone Company, Pottawatomie Telephone Company concurs in the standard Wide Area Telecommunications Service Tariff which Southwestern Bell Telephone Company has on file with the Oklahoma Corporation Commission. This concurrence includes the rules and regulations governing each service as well as the rates, including all amendments, revisions or successive issues of such tariffs, and Pottawatomie Telephone Company makes itself a party to such rates, charges, rules and regulations until this concurrence is revoked or cancelled by either company. Subject to the jurisdiction of the Oklahoma Corporation Commission, Pottawatomie Telephone Company expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

**V. INTRASTATE ACCESS SERVICES TARIFF**

Pottawatomie Telephone Company is an issuing carrier of the Intrastate Access Services Tariff that is on file with the Oklahoma Corporation Commission for providing Switched Access, Special Access Services and other miscellaneous services within the State of Oklahoma. This issuing carrier statement includes the rates, charges, rules and regulations applicable for each service expressly listed in Section 6 of the tariff. Pottawatomie Telephone Company makes itself subject to such rates, charges, rules and regulations until this issuing carrier status is revoked or canceled. Pottawatomie Telephone Company expressly reserves the right to cancel this issuing carrier status when it appears that such cancellation is appropriate.

The provision of such services by Pottawatomie Telephone Company as set forth in the Intrastate Access Services Tariff does not constitute a joint undertaking with the customer for the furnishing of any service.



INTERCITY SERVICES

VI. OTHER RULES AND REGULATIONS

In addition to the rules and regulations set forth in this tariff section, the General Rules and Regulations established in Section 7, are also applicable to any service and facilities provided herein.

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**INTERCITY SERVICES**

**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**A. Application of Tariff**

This tariff applies to services and facilities furnished or made available by Pottawatomie Telephone Company in the State of Oklahoma.

Whenever reference is made in this tariff to other intrastate tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff and to amendments thereto and successive issues thereof.

The Telephone Company, where possible, will make available to a Radio Common Carrier services provided in other sections of the Telephone Company tariff under the Rules, Regulations and Rates contained therein.

**B. Regulations**

**1. Scope of Service**

This tariff provides Telephone company facilities and services for the interconnection and interchange of traffic between the Telephone Company and Radio Common Carrier providers of Domestic Public Cellular Radio Telecommunications Service as defined in Part 22, Subpart K, of the Rules and Regulations of the Federal Communications Commission (FCC).

This tariff is applicable to all cellular mobile carriers for the provision of Type 1 trunk side interconnection arrangements, as found, for descriptive purposes only, in the Bell Communications Research, Inc. Technical Reference TR-NPL-000145, Compatibility Information for the Interface between a Cellular Mobile Carrier and Local Exchange Carrier Network; Technical Reference TR-EOP-000352, Cellular Mobile Carrier Interconnection Transmission Plans; and Technical Reference TR-NPL-000275, Notes on BOC IntraLATA Networks, Section 16, which is titled Cellular Mobile Carrier Interconnection.

INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

B. Regulations (Cont'd)

2. Definitions

Access Service Tariff - The Telephone Company's Intrastate Access Service Tariff on file with the Oklahoma Corporation Commission, offering exchange access to interexchange carriers. The Telephone Company is an issuing carrier of the Oklahoma Rural Telephone Coalition (ORTC) Intrastate Access Service tariff on file with Oklahoma Corporation Commission.

Cell Site - A cell site is the location of fixed radio transmitting and receiving facilities associated with a cellular system.

Cellular Geographic Service Area (CGSA) - The geographic area served by the cellular system within which a CMC is authorized to provide service.

Cellular Mobile Carrier or CMC - A Common Carrier provider of domestic public cellular telecommunications service, as defined in Part 22, Subpart K, of the Rules of the FCC.

Connecting Circuits - Circuits between a CMC's MTSO and the Telephone company end office for interchange of traffic. Such circuits may be one-way or two-way in directionality.

End Office - An end office is a Telephone Company central office where exchange service customer station loops are terminated for purposes of interconnection to the telecommunications network.

Interexchange Carrier or IC - a Common carrier which provides the for-hire telecommunications service of connecting messages or facilities in one exchange to another exchange.

INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

B. Regulations (Cont'd)

2. Definitions (Cont'd)

NXX Code - A block of 10,000 consecutive telephone numbers having the same 3-digit prefix.

MTSO - An RCC's switching equipment or terminal used to provide the RCC's switching services or, any other point of termination designated by the RCC. The MTSO connects the carrier's customers within its Radio Service area to the Telephone Company's facilities.

Originating Traffic - For purposes of this tariff, all interchange traffic which is delivered by the Telephone company to a carrier for termination on the carrier's system is originating traffic.

Point of Interconnection - The end office that the carrier chooses to connect to for terminating traffic in the Telephone Company's network.

Point of Termination - The point of demarcation on a carrier's premises where the Telephone Company's responsibility for service ends.

Radio Common Carrier (RCC, Carrier) - A licensee under Part 22 of the FCC Rules and Regulations who provides radio telecommunications service excluding Rural Radio Service.

Radio Transmitter Links - Dedicated voice and/or data circuits between a MTSO and cell site locations or between cell site locations.

Radio Service Area - The geographic area served by a carrier's system where the carrier is authorized to provide service under the FCC Rules and Regulations. For a CMC this is the Cellular Geographic Service Area (CGSA).

Service Group - A group of circuits of the same configuration combined into a single service group for traffic handling.

INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

B. Regulations (Cont'd)

2. Definitions (Cont'd)

Tandem Office - A Telephone Company switching system that provides a concentration and distribution function for originating and terminating traffic between end offices or the telecommunications network.

Telephone Company - Pottawatomie Telephone Company

Terminating Traffic - For purposes of this tariff, that traffic which is originated by a carrier and interchanged with the Telephone Company for termination at a point on the intraLATA landline network or for delivery to an interexchange carrier.

Terminating Usage - For purposes of this tariff, the terminating usage to which terminating usage charges described in this tariff apply is only that carrier's originated traffic interchanged with the Telephone company for termination at a point on the intraLATA landline network.

3. Description of Service

- (a) Radio Common Carrier Interconnection Service is trunk side interconnection using Telephone Company end office arrangement. Subject to technical limitations and facility availabilities, the Telephone Company will provide all appropriate and compatible signaling arrangements between its end offices and a carrier.
- (b) Service may be arranged for two-way traffic or for one-way traffic, either in the originating or terminating direction. With a tandem (type 2A connection, terminating traffic through the tandem office may be limited (based on the limitation of the Telephone Company's tandem offices) to direct dialed terminating calls. Where such limitation is

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VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

B. Regulations (Cont'd)

3. Description of Service (Cont'd)

- applicable to Type 2A connection, one-way terminating service with associated end office (Type I) connection may be arranged to access the services specified in paragraph (c). In addition, direct dialed local terminating calls to community information services of an information provider; e.g., 976, public response calling networks and calls to 911, where provided, may not be completed through the use of tandem interconnections in some cases.
- (c) The Service when used in the terminating direction, may be used to access valid NXXs in the LATA, local operator service, Directory Assistance (411 where available and 555-1212), emergency reporting service (911 where available), exchange telephone repair and business offices, community information services of an information provider and the services of an interexchange carrier.
- (d) For Type I service, the Telephone Company shall select the first point of switching, within the selected LATA, at which the service is to be provided unless the carrier requests a different first point of switching and the Telephone Company facilities and measurement capabilities are available to accommodate such a request.
- (e) When required by technical limitations, a separate service group will be established for each type of switching-termination arrangement provided. Separate service groups may be required in each direction for two-way operation at some tandem offices. Different types of facilities or switching-termination arrangements may not be combined in a single service group.
- (f) Any calling scope which is available to landline customers is available to the carrier subject to the provisions in paragraph (b) preceding.

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VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

B. Regulations (Cont'd)

- (g) Type 1 interconnections may only be to end offices that serve landline subscribers within the Radio Service Area of the carrier's system.

Tandem (Type 2A service requires the carrier to designate an end office to determine the local calling scope and rate center. The carrier may have only one rate center designated per service group per tandem office. These types of interconnections are available only where the following conditions are met:

- i the designated end office is a subtending office of the tandem; and
- ii the designated end office is within the Radio Service Area of the carrier's system.

4. Liability of The Telephone Company

- (a) The Telephone Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, government orders, civil commotions, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the interruption allowance provision of this tariff.

- (1) In the event a carrier's service is interrupted other than by the negligence or willful act of the carrier, appropriate adjustments or refunds shall be made to the carrier. The amount of adjustment or refund shall be determined on the basis of the known period of the interruption, beginning from the time the service interruption is first

INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

B. Regulations (Cont'd)

4. Liability of The Telephone Company (Cont'd)

reported to the Company, and when access, if any, is available at the carrier's premises. The refund to the carrier shall be the pro rata part of the month's flat rate charges for the period of days the portion of the service facilities were rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for service. When a service includes more than one communications path, the interruption allowance applies to each path so interrupted.

For calculating credit allowances, every month is considered to have 30 days.

- i. The amount of credit to the carrier shall be an amount equal to a proration of charges specified in this tariff for the period during which the facility affected by the interruption is out of service.
  - ii. A credit shall not be applicable for any period during which the carrier fails to afford access to the facilities furnished by the Telephone Company for the purpose of investigating and clearing troubles.
- (2) The Telephone Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a carrier or others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, the Telephone Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the carrier for the period of service during which such mistake, omission, interruption, delay, error, or defect in



INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

B. Regulations (Cont'd)

transmission or service which are caused or contributed to be the negligence or willful act of the carrier or which arise from the use of carrier-provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Telephone Company.

When the lines of other telephone companies and carriers are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other telephone companies or carriers.

5. Obligation of Carrier

The carrier is solely responsible for payment of all charges for facilities and services furnished the carrier, including charges for service originated from or charges accepted at such facilities.

Where it is necessary for the Telephone Company to place equipment at the carrier's premises, the carrier shall make available access, floor space and power for the service without cost to the Telephone Company.

For Type 1 and Type 2A interconnection, on a quarterly basis the carrier is required to provide the following monthly data subject to audit, to the Telephone Company for true-up purposes until such time as the Telephone Company is prepared to bill based on actual recorded usage.

- (a) Total monthly completed minutes of use for all two-way and one-way terminating facilities.
- (b) Total monthly completed minutes of use each of originating and terminating traffic usage on all two-way facility groups.
- (c) Total monthly completed minutes of use on intraLATA calls terminating beyond the local exchange area.

INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

B. Regulations (Cont'd)

(d) The number of facilities engaged in one-way originating traffic, one-way terminating traffic, and two-way traffic.

6. Payments, Deposits, and Termination of Service

The rules and regulations applying to all customer's contract and service, as found elsewhere in this tariff.

7. Directory Listings

Direct Listings are not included in the rates and charges for this service.

8. Directory Assistance

The Telephone Company will provide Directory Assistance Service from Directory Assistance Service locations under the Regulations, Rates and Charges provided in Section 8 of the ORTC Intrastate Access Service Tariff.

9. Special Service Arrangements

When the carrier requests a service arrangement which requires the installation of special equipment or modification of standard equipment, it may be furnished at additional rates, pursuant to Section 3 of Pottawatomie Telephone Company's Local Exchange Tariff filed with this Commission.

10. Special Construction

If the carrier's request for interconnection requires construction of special facilities, the carrier will be assessed special construction charges pursuant to Section 3 of Pottawatomie Telephone Company's Local Exchange Tariff filed with this Commission.

**INTERCITY SERVICES**

**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**B. Regulations (Cont'd)**

**11. Landline to Landline Call Restrictions**

The rates and rate structure established by this tariff shall not apply to the carrier's provision of toll calling from a landline telephone to another landline telephone, except for, but not limited to, the provision of optional cellular carrier features such as custom calling.

**12. Operator Service**

Local operator service is available under Section 2 of Telephone Company's tariff.

**13. Carrier Provided Facilities**

The carrier shall have the right to transport traffic over facilities provided by the carrier to the point of termination not located with the MTSO which is geographically proximate to either Type 1 or Type 2A Telephone Company switching offices. The location must be owned/leased and maintained by the carrier and access to that location by the Telephone Company's employees for installation and maintenance purposes must be available. The Telephone Company will determine if Special Service Arrangements or Special Construction is warranted and advise the customer accordingly.

**14. Features**

**a. Optional Features - Nonchargeable**

**(1) Outpulsing**

This option provides the end office capability of providing up to 7 digits of the called party telephone number to the carrier's terminal location. The carrier may request that only some of the digits in the telephone number be forwarded. When a steering digit is required, e.g., third digit of the NXX Code, only 7 digit outpulsing will be furnished.

**INTERCITY SERVICES**

**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**B. Regulations (Cont'd)**

**14. Features (Cont'd)**

**(2) Delay Dial Start-Pulsing Signaling**

This option provides a method of indicating to the near end trunk circuit readiness to accept address signaling information by the far end trunk circuit. Delay dial is often referred to as an off-hook, on-hook signaling sequence. The delay dial signal is the off-hook interval and the start-pulsing signal is the on-hook interval. With integrity check, the calling offices will not out-pulse until a delay dial (off-hook) signal followed by a start-pulsing (on-hook) signal has been identified at the calling office.

**(3) Immediate Dial Pulse Address Signaling**

This option provides for the forwarding of dial pulses from the Telephone company end office to the carrier without the need of a start-pulsing signal from the carrier.

**(4) Dial Pulse Address Signaling**

This trunk side option provides for the transmission of number information, e.g. called number between the end office switching system and the carrier's premises (in either direction) by means of direct current pulses.

**b. Transmission Performance**

This service is provided with either Type B or Type C Transmission Performance, as found in Section 6 of the ORTC Intrastate Access Service Tariff. The parameters associated with these performances are guaranteed to the first point of switching. Type C transmission Performance is provided with Interface Group 1 and Type B is provided with Interface Groups 2 through 10 (as found in Section 14) of the

**INTERCITY SERVICES**

**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**B. Regulations (Cont'd)**

**14. Features (Cont'd)**

**b. Transmission Performance**

ORTC Intrastate Access Service tariff. Type B Data Transmission Parameters, as found in Section 14 of the ORTC Intrastate Access Service Tariff, are provided with this service to the first point of switching.

**c. Testing Capabilities**

This service is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line. Scheduled Testing, Company Testing, Manual Scheduled Testing and Nonscheduled Testing will be provided under special contract arrangements with the carrier.

**16. Determination of Number of Access Facilities**

The carrier specifies the quantity of facilities in the order for service. Trunk directionality and traffic routing between the carrier's MTSO and the tandem or entry end-office switch are also determined by the carrier's order for service.

**C. Type 1 Service and Rates**

**1. General**

In addition to the preceding regulations of this section additional regulations for Type 1A service are set forth below.

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VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

C. Type 1 Service and Rates (Cont'd)

2. Rate Regulations

a. General

Telephone Company charges for facilities and services provided in the interconnection and interchange of traffic shall consist of (1) flat-rate charges for connecting circuits between the carrier's MTSO and the Telephone Company's end offices for the interchange of originating traffic; and (2) terminating usage charges for the termination of traffic interchanged with the Telephone Company and destined to points on the intraLATA landline network.

3. Originating Connecting Charges

(a) The charge for two-wire or four-wire connecting circuits exclusively used for the interchange of one-way originating traffic shall be equivalent to the charge for the channel termination rate and channel mileage, if required, in Section 7 of the ORTC Intrastate Access Service Tariff.

(b) The recurring charges, other than terminating usage charges, for the provision of either two-wire or four-wire connecting circuits used for the interchange of both originating and terminating traffic (two-way connecting circuits) shall be prorated according to the relative amount of originating and terminating traffic interchanged over those circuits. All terminating traffic interchanged over two-way connecting circuits is subject to terminating usage charges as described below.

(1) For initial quarterly period of each carrier's operations, it is assumed that 30% of all traffic interchanged between the Telephone Company and the carrier over two-way connecting circuits is originating traffic;

**INTERCITY SERVICES**

**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**3. Originating Connecting Charges (Cont'd)**

the charge for each two-way connecting circuits will be 30% of the channel termination rates and channel mileage charges, if required, plus terminating usage charges as described below.

- (2) After the initial quarterly period of carrier's operations, the proration factor may be individually revised and trued-up on a quarterly basis based upon data submitted by the carrier and the Telephone Company.
- (c) A nonrecurring charge shall apply for all one-way and two-way connecting circuits as provided in Section 6 of the ORTC Intrastate Access Service Tariff.
- (d) When facilities are provided to a switching office (end office) other than the carrier's serving office, channel mileage charges as found in Section 7 of the ORTC Intrastate Access Service Tariff will apply in addition to the channel termination rate on one-way originating connecting circuits. Channel mileage calculations will be on an airline basis using V&H coordinates between the switching office and the carrier's serving office.

**4. Terminating Usage Charges**

- (a) Telephone Company charges for the termination of carrier originated traffic interchanged with the Telephone Company and destined to points on the intraLATA landline network shall be on a usage basis. Where technically feasible the Telephone Company will measure terminating usage. To the extent that a Telephone Company end office lacks the capability of measuring terminating usage, terminating usage charges shall be calculated based on an assumed 4500 minutes of use per terminating circuit as described below.

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VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

C. Type 1 Service and Rates (Cont'd)

4. Terminating Usage Charges (Cont'd)

- (b) The terminating usage charges for carrier originated traffic interchanged with the Telephone Company and destined to points within the local calling area of the Telephone Company's exchange network shall be the rate elements of the following provision of the ORTC Intrastate Access Service Tariff: Section 6 - Local Transport; End Office Switching (LS1); Line Termination; Intercept; and Directory Assistance Information Surcharge.
- (c) The terminating usage charges for carrier originated traffic interchanged with the Telephone Company and destined to points on the intraLATA landline network beyond the local calling area shall be the rate elements of the following provisions of the ORTC Intrastate Access Service Tariff: Section 3 - Carrier Common Line; Section 6 - Local Transport; End Office Switching (LS1); Line Termination; Intercept; and Directory Assistance Information Surcharge.
- (d) Until such time as the Telephone Company can bill the terminating usage charges based on actual recording, it is assumed that 5% of a carrier's terminating usage will be outside the local calling scope. However, based upon actual terminating usage data provided to the Telephone Company by each carrier until the actual recording is available, the amount represented by this assumed percentage may be trued-up on a quarterly basis for each carrier. The assumed percentage is subject to revision based on changes in the terminating usage pattern of all carriers.
- (e) The compensation to the Telephone Company for traffic originated or terminated on the system of a carrier and interchanged with an interexchange carrier through the Telephone Company shall be from the interexchange carrier(s) involved. However, if



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VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

C. Type 1 Service and Rates (Cont'd)

4. Terminating Charges (Cont'd)

and to the extent that a carrier directly connects with an IC and the carrier by that direct connection delivers traffic to the intraLATA landline network, the Telephone Company shall receive switched access charges and carrier common line charges for all such traffic from the carrier involved.

- (f) Usage measurement for billable access minutes on carrier originated traffic interchanged with the Telephone Company and destined for points on the intraLATA landline network begins when the Telephone Company serving end office switch receives an off-hook supervisory signal from the end office serving the called party, indicating that the called party has answered and transmits that same information to the carrier's MTSO. The measurement of billable access minutes ends when the Telephone Company end office switch serving the carrier receives on-hook supervisory signal from either the carrier or the called party.
- (g) Development of assumed minutes of terminating usage for the assessment of terminating usage charges where Telephone Company serving end office measuring capabilities do not exist for the Type 1 interconnection may be based upon an assumed 4,500 minutes of use per terminating circuit. This surrogate may be utilized to calculate monthly terminating usage charges for all carriers connected to Telephone Company end offices lacking the capability of measuring termination usage. Based on the actual usage data provided to the Telephone Company by each such carrier, the assumed minutes of usage may be trued-up on a quarterly basis for each carrier. Average assumed minutes of use for the prior quarter will be used for monthly billing purposes for the next quarter.

INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

C. Type 1 Service and Rates (Cont'd)

- (h) Local Transport mileage charges as specified in preceding paragraphs shall be based on the airline miles between the Type 1 interconnection and the called landline end office using V&H Coordinates for measurement.
- (i) Nonrecurring charges for all one-way terminating or two-way connecting circuits shall be the charges as specified for originating circuits.

D. Type 2A Service and Rates

1. General

In addition to the preceding regulations of this section additional regulations for Type 2A service are set forth below.

2. Rate Regulations

a. General

Telephone Company charges for facilities and services provided in the interconnection and interchange of traffic shall consist of (1) flat-rate charges for connecting circuits between the carrier's MTSO and the Telephone Company's end offices for the interchange of originating traffic; and (2) terminating usage charges for the termination of traffic interchanged with the Telephone Company and destined to points on the intraLATA landline network.

b. Originating Connecting Charges

- (1) The charge for two-wire or four-wire connecting circuits exclusively used for the interchange of one-way originating traffic shall be equivalent to the charge for the channel termination rate and channel mileage, if required, in Section 7 of the ORTC Intrastate Access Service Tariff.

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**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**D. Type 2 Service and Rates (Cont'd)**

**2. Rate Regulations (Cont'd)**

- (2) The monthly rate for a 1.544 Mbps service, equivalent to 24 voice grade circuits, used exclusively for one-way originating traffic equals the rate for a 1.544 Mbps channel termination, multiplexing and channel mileage, if required, under the ORTC Intrastate Access Service Tariff.
- (3) The recurring charges, other than terminating usage charges, for the provision of connecting circuits used for the interchange of both originating and terminating traffic (two-way connecting circuits) shall be prorated according to the relative amount of originating and terminating traffic interchanged over those circuits. All terminating traffic interchanged over two-way connecting circuits is subject to terminating usage charges as described in (c) following.
  - (a) For initial quarterly period of each carrier's operations, it is assumed that 30% of all traffic interchanged between the Telephone Company and the carrier over two-way connecting circuits is originating; the charge for each two-way connecting circuit will be 30% of the appropriate channel termination and channel mileage, if required, plus terminating usage charges.
  - (b) After the initial quarterly period of carrier's operations, the proration factor may be individually revised and trued-up on a quarterly basis based on the carriers actual usage data from the prior quarter.
4. When facilities are provided to a tandem office located at other than the carrier's serving office, channel mileage charges as found in Section 7 of the ORTC Intrastate Access Service Tariff apply in addition to the channel termination charges on a one-way originating connecting circuit. Channel mileage calculations will be on an airline basis using V&H coordinates between the tandem office and the carrier's serving office.

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**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**D. Type 2 Service and Rates (Cont'd)**

**2. Originating Connecting Charges (Cont'd)**

5. A nonrecurring charge shall apply for all one-way originating and two-way connecting circuits as specified for a two-wire, four-wire or 1.544 Mbps channel termination in the ORTC Intrastate Access Service Tariff, Section 7. Where the carrier requests such circuits on an incremental, two-wire or four-wire voice grade basis, it shall pay the nonrecurring channel termination charge for each two-wire or four-wire voice grade equivalent circuit until such total payments equal the nonrecurring 1.544 Mbps channel termination charge, if the incremental circuits are provided via voice grade facilities, the carrier will be required to pay the nonrecurring charge for each two-wire or four-wire voice grade facility provided and the nonrecurring charge as specified in the ORTC Intrastate Access Service Tariff for a 1.544 Mbps channel termination to convert to a 1.544 Mbps facility if the carrier elects to do so on some future date.

**C. Terminating Usage Charges**

- (1) Telephone Company charges for the termination of carrier originated traffic interchanged with the Telephone Company and destined to points on the intraLATA landline network shall be on a usage basis. Where technically feasible the Telephone Company will measure terminating usage. To the extent that a Telephone Company tandem office lacks the capability of measuring terminating usage, terminating usage charges shall be calculated based on an assumed 4500 minutes of use per terminating circuit as described below.
- (2) The terminating usage charges for carrier originated traffic interchanged with the Telephone Company and destined to points outside the local calling area of the carriers's designated End Office Rate Center shall be the rate elements of the following provision of the ORTC Intrastate

**INTERCITY SERVICES**

**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**C. Terminating Usage Charges (Cont'd)**

Access Service Tariff: Section 6 - Local Transport; End Office Switching (LS1); Line Termination; Intercept; and Directory Assistance Information Surcharge.

- (3) The terminating usage charges for carrier originated traffic interchanged with the Telephone Company and destined to points outside the local calling area of the carrier's designated End Office Rate Center shall be the rate elements of the following provision of the ORTC Intrastate Access Service Tariff: Section 3 - Carrier Common Line - Section 6 - Local Transport; End Office Switching (LS1); Line Termination; Intercept; and Directory Assistance Information Surcharge. Until such time as the Telephone company can bill the terminating usage charges based on actual recording, it is assumed that 5% of the carrier's terminating usage will be outside the local calling of the carrier's designated End Office Rate Center. However, based on actual terminating usage data provided to the Telephone Company by each carrier until actual recording is available, the amount represented by this assumed percentage may be trued-up on a quarterly basis for each carrier. The assumed percentage is subject to revisions based on changes in the terminating usage patterns of all carriers.
- (4) Usage measurement for billable minutes or carrier originated traffic interchanged with the Telephone Company and destined for points on the intraLATA landline network begins when the Telephone Company tandem office switch receives an off-hook supervisory signal from the end office serving the called party, indicating that the called party has answered and transmits that same information to the carrier's MTSO. The measurement of billable minutes ends when the Telephone Company end office switch serving the carrier receives on-hook supervisory signal from either the carrier or the called party.

INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

C. Terminating Usage Charges (Continued)

- (5) Development of assumed minutes of terminating usage for the assessment of terminating usage charges where Telephone Company tandem office lacks appropriate measuring capabilities for billing purposes shall be based upon an assumed 4,500 minutes of use per terminating circuit. This surrogate may be utilized to calculate monthly terminating usage charges for all carriers connected to Telephone Company end offices lacking the capability of measuring termination usage. Based on the actual usage data provided to the Telephone Company by each such carrier, the assumed minutes of usage may be true-up on a quarterly basis for each carrier's average assumed minutes of use for the prior quarter will be used for monthly billing purposes for the next quarter.
- (6) Nonrecurring charges for all one-way terminating or two-way connecting circuits shall be the charges as specified for originating connecting circuits.
- (7) Local Transport mileage charges as specified in preceding paragraphs shall be based calculated or measured, on a V&H coordinate basis, from the End Office Rate Center for each tandem office that the carrier may designate one End Office Rate Center for each tandem office to which it is interconnected to cover traffic routed through that tandem and may redesignate the End Office Rate Center upon two weeks notice to the Telephone Company. The nonrecurring charge to redesignate the End Office Rate Center shall be a one-time charge of \$50.00 per change.

INTERCITY SERVICES

VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

C. Terminating Usage Charges (Continued)

- (8) The compensation to the Telephone Company for traffic originated or terminated on the system of a carrier and interchanged with an interexchange carrier through the Telephone Company shall be from the interexchange carrier(s) involved. However, if and to the extent that a carrier directly connects with an IC and the carrier by that direct connection delivers traffic to the intraLATA landline network, the Telephone Company shall receive switched access charges and carrier common line charges for all such traffic from the carrier involved.

D. Telephone Number Groups and NXX Code Rates

1. General

- a. Shared or dedicated NXX codes are available for use in connection with the services provided under this tariff.
- b. In a Radio Service Area with more than one NPA and a tandem office in each NPA, requests for tandem Type 2A connections with separate NPA-NXX Codes will require separate connections and separate NXX Codes at each tandem office.
- c. Telephone numbers are furnished subject to the availability of facilities and numbers in a manner consistent with Code Conservation in the administration of the North American Numbering Plan.
- d. Operational characteristics of interface signals between the Telephone Company provided connecting arrangements and the carrier's switch must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.

**INTERCITY SERVICES**

**VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF**

**D. Telephone Number Groups and NXX Code Rates (Cont'd)**

- e. The Telephone Company shall not be responsible to the carrier or its customers if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by the carrier obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- f. The carrier's MTSO switching equipment must be arranged to provide for intercepting of unassigned numbers.
- g. Line side connection includes the provision of a single number for each line side termination.
- h. Telephone numbers are normally provided on a consecutive number basis in groups of 100 or 1000 having the same steering digit. Numbers may be provided on a nonconsecutive basis when acceptable to the carrier and the Telephone Company and if within the normal limitations of the serving office. The carrier shall acquire and retain the same rights to telephone numbers as any other of the Telephone Company subscribers.
- i. Directory listings will be provided in accordance with the regulations of Section 4 of this tariff. Telephone numbers furnished herein are non entitled to free directory listings.
- j. Upon assignment of an NXX Code, the carrier shall acquire and retain the same rights to the Code as the Telephone Company assigned NXX Code.

**2. Rates and Charges**

- a. The following charges are in addition to all applicable charges for services with which telephone number groups and dedicated NXX codes are associated.



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VII. RADIO COMMON CARRIER INTERCONNECTION SERVICE TARIFF

2. Rates and Charges (Cont'd)

b. If a carrier changed from Type 1 interconnection to a Type 2A interconnection, the Carrier may keep the same dedicated NXX Code(s). A nonrecurring charge will apply to each end office per NXX Code where translation is required. The Telephone Company will advise the carrier in advance how many offices will require translation.

c. The following charges apply for Telephone Number Groups or Dedicated NXX Codes:

Nonrecurring Charge

1. First 100 Numbers (1)	\$ 180.00
2. Per additional 100 Numbers (1)	\$ 90.00
3. First 1000 Numbers	\$ 720.00
4. Per additional 1000 Numbers	\$ 675.00
5. Per dedicated NXX code (2)	\$ 6,200.00

d. Change from Type 1 to Type 2A

When changing from Type 1 to Type 2A interconnection and retaining the same NXX code, a charge applies per end office where retractions are required.

Per end office \$ 65.00

e. Re-designate the end office rate center from Type 2A.

Per change \$ 50.00

(1) For sixty days from the effective date of this tariff, carriers with existing telephone numbers may convert to the above nonrecurring options. In such cases the telephone company will determine the recurring and nonrecurring charges paid by the carrier under the existing tariff for the numbers to be converted. If the total charges paid by the carrier equals, or exceeds the nonrecurring charge, they will be converted to the nonrecurring option subject only to the payment of the S&E charge. If the total charges paid by the carrier are less than the nonrecurring charge, they will be converted to the nonrecurring option subject to the payment of the S&E charge plus the difference between the total charges paid and the nonrecurring charge. If the telephone company is unable to determine the date on which a group of telephone numbers was first provided to a carrier for the purpose of calculating the total charges paid for that group of numbers, the telephone company will assume that the numbers were provided on the date any telephone numbers were first provided to the carrier.

(2) Applies to Type 1 only.

(3) Requires two weeks notice to SWBT

**RULES AND REGULATIONS**  
**APPLYING TO ALL CUSTOMERS' CONTRACTS**

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**I. APPLICATION OF TARIFF**

The rules and regulations contained in this section apply to the service and facilities provided by the Company in the State of Oklahoma. These rules and regulations are in addition to those contained in the Switched and Special Access Service Tariff, Long Distance Message Telecommunications Service Tariff, the Wide Area Telecommunications Tariff and the Private Line Services and Channels Tariff. When service and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to the portion of the service or facilities furnished by the Company. Failure on the part of the customer to observe these rules and regulations after due notice of such failure, automatically gives the Company the right to discontinue service to that customer.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this tariff.

A. In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in the tariffs of other Companies' in which the Company concurs, the rate, rule, regulation or provision contained in this tariff shall prevail.

B. This tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective date shown on the individual sheets of this tariff.

C. Should there be any conflict between this tariff and the Rules and Regulations of the Oklahoma Corporation Commission (the Commission), the Commission's rules shall apply unless otherwise established by the courts.

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**II. AVAILABILITY OF FACILITIES**

The Company's obligation to furnish, or continue to furnish, telecommunications service is dependent upon its ability to obtain, retain, and maintain, without unreasonable expense, suitable rights of way and facilities, and to provide for the installation of those facilities required to furnish and maintain that service.

**III. CUSTOMER SERVICE AND PROTECTION**

This part of the Rules and Regulations Section of the tariff provides information to telephone consumers about: resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing, refusal of service, disconnection of service and cancellation of service. The rules set forth below summarize the Rules 7 through 11 of the Rules and Regulations Governing and Regulating the Operation of Telephone Companies and Telecommunications in Oklahoma. Please refer to the Oklahoma Corporation Commissions' Rules and Regulations for additional details concerning these provisions. A complete copy of the Commission's Rules and Regulations will be available for review upon request.

**A. Resolution of Disputes**

Any customer or applicant for service who wishes to dispute any action or determination of the Company under the Commission's customer service rules shall be given an opportunity for a supervisory review by the Company. If the Company is unable to provide a supervisory review immediately after a customer requests one, the Company shall arrange a review at the earliest possible date. If the customer chooses not to participate in the review or fails to make arrangements for a review to take place within five days after requesting it, the Company may disconnect service under standard disconnect procedures. Any customer who is dissatisfied with the Company's review may file a complaint and/or request a hearing before the Oklahoma Corporation Commission.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**B. Application for Service**

1. Application for service, or requests from customers for additional service or changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term, which is one month unless specified otherwise. The Company may require application for service to be made in writing on its own forms and payment of a deposit.

Any change in rates, rules or regulations as allowed by Law or Order of the Commission modifies the terms of the contract to the extent of such change without further notice.

**2. Installation of Service.**

The Company shall strive to install service for new applicants as soon as possible in accordance with the Commission's Rules. If the Company cannot meet its objectives with regard to installation of new service, it shall inform the customer of the delay and whether interim service is available.

**3. Record of Applications**

The Company will maintain a complete record of all pending applications, showing the applicants the name and address, date of application, date of requested service, estimated date of installation, type of service requested and reason for the delay in installation.

**4. Order of Precedence for Providing Service**

When the Company's facilities are insufficient to provide service to all pending applicants for service, priority will be given to organizations involved with protecting the public health and welfare and then to residential premises without telephone service.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**C. Refusal of Service**

**1. Compliance by Applicant**

The Company may decline to serve an applicant until such applicant has complied with the state and municipal regulations and the Company-approved rules and regulations on file with the Commission governing the service applied for or for the following reasons:

a. The applicant's installation or equipment is inadequate, hazardous or of such character that satisfactory service cannot be provided.

b. The applicant is indebted to any utility company for the same kind of service as that applied for; however, in the event the applicant's indebtedness is in dispute, the applicant shall be served upon complying with the Company's tariff and the Rules and Regulation of the Commission including the deposit requirements stated in Paragraph F of this Section.

c. The applicant refuses to make a deposit if required under these rules.

**2. Insufficient Grounds for Refusal to Serve**

The Company shall not refuse service to a present customer or applicant under the following circumstances:

a. Delinquency in payment for service by a previous occupant of the premises to be served;

b. Failure to pay a bill to correct previous underbilling due to misapplication of rates;

c. Residence Service cannot be denied for failure to pay a bill for business service; nor can business service be denied for failure to pay bill for residence service.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**D. Application of Business or Residence Rates**

**1. Business rates apply at the following locations:**

a. In offices, stores, factories, and all other places of a strictly business nature.

b. In boarding houses, offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private or parochial schools, colleges, hospitals, libraries, churches, and other similar institutions, except as specified in paragraph 2 below.

c. At residence locations when the customer has no regular business telephone, and the use of the service either by himself, members of his household or his guests, or parties calling him can be considered as more of a business than a residential nature. This fact might be indicated by some form of advertising, or when such business use is not typically characteristic of residential telephones usage and occurs during times when, in compliance with the law or established custom, business places are ordinarily closed.

d. At residential locations where the service is located in a shop, office or other place of business.

e. In college fraternity houses where the members lodge within the house.

f. At any location where the location and expected usage of telephone service at that location are indicative of a business, trade or profession.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**D. Application of Business or Residence Rates  
(Continued)**

2. Residence rates apply at the following locations:

a. In a private residence where business listings are not provided.

b. In private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use and which are not advertised as a place of business.

c. In a private stable or garage when strictly a part of a domestic establishment.

d. In churches where the service is not accessible for public use as in a clergyman's study.

e. In fire department dormitories or sleeping quarters where the telephone number is not published, and the telephone is not available for use by the general public.



**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**E. Advance Payments**

When making application for service, the applicant may be required to pay at the time the application is accepted the service connection charge, if applicable, a deposit as provided in this tariff and the first months' charges for exchange service. The provisions of this paragraph affect the initial payment only and not the subsequent billing and collecting practices as elsewhere provided in this tariff.

**F. Deposits**

The Company may require an applicant for service to establish satisfactory credit, but establishment of credit shall not relieve the customer from complying with rules for the prompt payment of bills. The Company has the option of requiring a deposit in cash, letter of credit or security agreement for the purpose of guaranteeing payment for services rendered.

1. Subject to the following conditions, a residential applicant shall not be required to pay a deposit.

a. If the residential applicant has been a customer of any telephone company in Oklahoma within the last two years and is not delinquent in payment of any such telephone service account and during the last twelve (12) consecutive months of service did not have more than one occasion in which a bill for such service was paid after becoming delinquent, did not present a dishonored check and never had service disconnected for nonpayment.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**F. Deposits (Continued)**

1. Subject to the following conditions, a residential applicant shall not be required to pay a deposit.  
(Continued)

b. If the residential applicant furnished in writing a satisfactory guarantee for the amount of the required deposit to secure payment of bills for the service required.

1) Unless otherwise agreed to by the guarantor, the guarantee shall be for the amount of deposit the Company would normally require on the applicant's account. The amount of guarantee shall be clearly indicated on any documents or letters of guarantee signed by the guarantor.

2) When the customer has paid bills for service for 12 consecutive billings without having service disconnected for nonpayment of bills and without having more than two occasions in which a bill was delinquent, and did not present a dishonored check and when the customer is not delinquent in the payment of current bills, the Company shall void and return to the guarantor any documents or letters of guarantee placed with the Company.

2. The Company may require an initial deposit from business customers if the credit of an applicant for service has not been established satisfactorily to the Company.

3. The Company may require new or additional collateral from existing residential or business customers when the customer has within a twelve month period been delinquent on more than two occasions or has presented a dishonored check.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**F. Deposits (Continued)**

**4. Reestablishment of Credit**

The Company may require an applicant for service who previously has been a customer of the Company and whose service has been discontinued for nonpayment of bills to pay all amounts due the Company and reestablish credit before providing service to that customer.

**5. Amount of Deposit**

The required deposit shall not exceed an amount equivalent to two months' local exchange charges or one month's local exchange charges when billed in advance and/or two months' charges of interexchange carriers where the Company provides billing for interexchange carriers. The deposit may be based on actual or anticipated usage.

**6. Interest on Deposits**

The Company shall pay interest on deposits according to an annual rate established by the Commission. The Company shall not pay interest on deposits held for less than thirty days or after discontinuance of service.

a. The Company may pay interest or credit the customer's bill on an annual basis.

b. The deposit shall earn interest from the date paid and shall cease to accrue interest on the date it is returned or credited to the customer's account upon termination of service. However, if the Company refunds the deposit within 30 days of receipt, no interest payment is required.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**F. Deposits (Continued)**

**7. Refund of Deposits**

a. If service is not connected or after disconnection of service, the Company shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be required unless in accordance with these rules.

b. When the customer has paid bills for service for twelve (12) consecutive residential billings or for twenty-four (24) consecutive business billings without having service disconnected for nonpayment and without having more than two occasions on which a bill was delinquent, and has not presented a dishonored check, and when the customer is not delinquent in the payment of current bills, the Company shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of a credit to the customer's bill or void the guarantee. If the customer does not meet these refund criteria, the deposit and interest may be retained.

**G. Billing and Payment For Service**

1. The customer is responsible for payment of all charges for services furnished him, including charges for service originated or accepted at his access line. In addition, the customer is responsible for any charges which may be applicable to a guarantee of deposit as provided above.

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**G. Billing and Payment For Service (Continued)**

**2. Disputed Bills.**

In the event of a dispute between a customer and the Company over any bill for telecommunications service, the Company shall make an appropriate investigation and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the Corporation Commission's complaint procedures.

When a complaint has been made with the Commission, the Company will forgo disconnect procedures on account of nonpayment of any disputed charges pending Commission investigation. The customer is required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service.

3. The customer shall pay all charges for service monthly. Payment is due upon receipt and is past due twelve (12) days after the date of mailing. If the bill is not paid by the past due date, the Company may begin disconnect procedures in accordance with the Commission's Rules and Regulations.

4. A one-time penalty, not less than a minimum of five dollars (\$5) and not to exceed a maximum of ten (10) percent may be applied to delinquent bills. The penalty may not be applied to any balance to which the penalty was applied in a previous billing and shall only apply on undisputed amounts or if the dispute is resolved in favor of the Company.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**G. Billing and Payment For Service (Continued)**

**5. Adjustments of Charges for Service Interruptions**

In the event a customer's service is interrupted other than by the negligence or willful act of the customer and remains out of order for 24 consecutive hours or longer after the customer reports to the Company that the service is out of order, and after access to the premises is made available the Company shall adjust the customer's bill upon request. The adjustment shall be equal to a pro-rata part of local service charges for the first 24 hour period of service interruption and for each succeeding 24 hour period or fraction thereof. The maximum credit during a single billing period shall not exceed the amount of local service charges for that period. There shall not be any adjustment for message units or long distance charges. The refund may be credited on the customer's next bill for service, and the Company shall have no further liability for service interruptions.

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Cause: 000682      Order: 341305      Effective: September 5, 1989

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**H. Discontinuance of Service**

**1. Discontinuance with notice.**

The Company may disconnect telephone service for the reasons stated below after providing at least five (5) days written notice to the customer at his listed address or premises where service is rendered. Notice is considered given to the customer two (2) days after mailing. Service may be disconnected after notice for any of the following reasons:

a. Failure to pay a past due account for telephone service;

b. Violations of or noncompliance with any provision of law or the Commission's or the Company's rules and regulations;

c. Improper use of telephone service or use of service in a manner which interferes with the service of others;

d. Operation or connection of customer provided equipment or facilities which are not in accordance with the standards and provisions of this tariff;

e. Failure to comply with the Company's requirement for deposits as specified in Paragraph III. F. preceding.

f. Refusal to permit the Company reasonable access to its facilities for recovery, maintenance and inspection.

2. The Company will disconnect service after notice as provided in paragraph H.1. for reasons other than nonpayment of a past due account or a security deposit only upon order of the Commission.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**H. Discontinuance of Service (Continued)**

3. A notice of disconnection shall contain the customer's name, address and telephone number, a statement of the reason for the proposed disconnection, the Company's number for telephone inquiries, the approved charges for reconnection, and other information as required by the Commission.

4. Telephone service may be disconnected without notice under any of the following conditions:

a. A dangerous condition exists, or is likely to exist or service is used in a manner which creates a danger to the Company, its property or to other customers;

b. Service is connected without authority by a person who has not applied for service or who has reconnected service without authority;

c. Tampering with the Company's equipment or facilities.

5. The Company may not disconnect service for either of the following reasons:

a. Delinquency in payment for service by a previous occupant of the premises;

b. Failure to pay charges arising from an underbilling caused by any misapplication of rates, except and unless the misapplication occurred in the 60 days prior to the current billing.

6. Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day when Company personnel are not available to arbitrate disputes, make collections and reconnect service.



**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**H. Discontinuance of Service (Continued)**

**7. Collection costs.**

The customer is responsible for all collection costs, including attorneys' fees, incurred by the Company as a result of any breach of contract by the customer.

**8. Disputes.**

In the event of a dispute between a customer and the Company concerning discontinuance of service, the Company or the customer may file a complaint and/or request a hearing before the Commission.

**I. Reconnection of Service**

The Company is not required to reconnect telephone service which has been refused or disconnected in accordance with these rules except by order of the Commission and under the terms and conditions specified in the Commission order.

When service has been disconnected in accordance with these rules, the customer is required to pay all charges due the Company, including the charges for reconnection of service as provided in Section 2, Service Charges, before reconnection is made.

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**III. CUSTOMER SERVICE AND PROTECTION (Continued)**

**J. Cancellation of Application For Basic Service**

When the customer cancels an application for local exchange service prior to the start of installation of service, or prior to the start of special construction, no charge applies.

When installation of service has been started prior to the cancellation, a minimum cancellation charge equal to the service charges shall apply.

Where special construction has been started prior to the cancellation, a charge equal to the cost incurred by the Company in the special construction, less net salvage, applies. Installation or special construction for a customer is considered to have started when the Company incurs any expense in connection with the installation which would not otherwise have been incurred.

The Company will comply with the requirements and rules of the Rural Electrification Administration in all cases.

**K. Termination of Service**

The customer may terminate service prior to the expiration of the initial contract period after giving notice to the Company, and after payment of the termination charges given below, in addition to all charges due for service which has been furnished.

1. In the case of service for which the initial contract period is one month, the charges are due for the balance of the initial month.

2. Service may be terminated after the expiration of the initial contract period after notifying the Company and payment of charges due to the date of termination of the service as provided elsewhere in this tariff.

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES**

**A. Use of Service**

1. Customer telephone service, as distinguished from public and semi-public pay telephone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing on the customer's premises, except as the use of customer service may be extended to guests of a hotel or motel. The Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character. When the service is so located that the public in general or patrons of the customer may make use of it, customer service may be installed, provided the service is located so that it is not accessible for public use.

2. The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage, or that of any of his authorized users.

3. Local residence exchange service may not be resold or used to provide access to resold or shared customer premises equipment. Local business exchange service may not be resold or used to provide access to resold or shared customer premises key or switching equipment, intraLATA Long Distance Message Telecommunications Service and intraLATA Wide Area Telecommunications Service. Shared tenant services may be provided only through use of partitioned shared customer premises equipment (partitioned switch) unless the Company agrees to make an exception to this rule in the case of a not-for-profit organization or government agency.

4. Transmitting Messages - The Company does not transmit messages but offers the use of its facilities for communications between its customers.

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**A. Use of Service (Continued)**

5. Use of Lines of Other Companies - When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the Connecting Company.

6. Unauthorized Attachments or Connections - No equipment, accessory, apparatus, circuit or device shall be attached to or connected with Company facilities except as provided in this tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections. The customer is responsible for the cost of all labor, material and equipment necessary to repair or replace all Company equipment and facilities damaged as a result of the unauthorized connection and all other costs necessary to correct service where there is no equipment damage, including incidents where service is reconnected without authority. The customer shall also be responsible for each service call caused by the use of such attachments or connections.

7. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a device to interconnect any Company-owned line or channel with any other communications line or channel of the Company or of any other person.

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**A. Use of Service (Continued)**

**8. Use of Automatic Dial Announcing Devices**

a. An automatic dial announcing device is any automatic equipment used for telephone solicitation or collection that:

1) is capable of storing numbers to be called, or has a random or sequential number generator capable of producing numbers to be called; and

2) is capable, alone or in conjunction with other equipment, of conveying a prerecorded or synthesized voice message to the number called.

b. The following requirements are imposed on the user of an automatic dial announcing device:

1) The user shall inform the Company of their intent to use an automatic dial announcing device and verify that they will abide by the Company's tariffs, the Commission's Rules and Regulations and all applicable state and federal laws.

2) The device is not used for random number dialing or to dial numbers by successively increasing or decreasing integers;

3) The message conveyed by the device, or a message delivered by a human, states the nature of the call and the name, address, and call-back telephone number of the person, company, or organization making the call;

4) The device disconnects from the called person's line not later than 10 seconds after the called person hangs up;

5) No calls shall be made to emergency telephone numbers of hospitals, fire departments, law enforcements offices or other emergency services;

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**A. Use of Service (Continued)**

**8. Use of Automatic Dial Announcing Devices  
(Continued)**

b. The following requirements are imposed on the user of an automatic dial announcing device: (Continued)

6) For calls terminating in the State of Oklahoma, the device is not to be used to make a call:

i. On a Sunday before 1:30 p.m. or after 9 p.m., or before 9 a.m. or after 9 p.m. on a weekday or a Saturday, when the device is used for solicitation; or

ii. At any hour that collection calls would be prohibited under the Federal Fair Debt Collection Practices Act, 15 United States Code, Section 801 et seq., when the device is used for collection purposes.

**c. Disconnection.**

The Company may disconnect or refuse to connect service to a person using or intending to use an automatic dial announcing device if it determines that the device is not capable of disconnecting from a called party's line as required in this section or that the device would cause or is causing network harm. The Company shall disconnect service to the person on a determination by the Commission or a court that the person is violating this section, and may reconnect service to the person only on a determination by the Commission that the person will comply with this section. The Company shall give written notice, by mailing or hand delivery, if practicable, to the person using the device of its intent to disconnect service not later than the third day before the date of the disconnection, except that if the device is causing network congestion or blockage, the notice may be given by telephone or hand delivery, if practicable, on the day before the date of disconnection.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**A. Use of Service (Continued)**

**8. Use of Automatic Dial Announcing Devices  
(Continued)**

**d. Exception.**

These provisions do not apply to the use of an automatic dial announcing device to call a person who has given the caller written permission to be called by an automatic dial announcing device. However, the Company may disconnect service to a person using the device if it is causing harm to the network.

**B. Obligations of Customers**

1. Alterations - The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities, and the customer agrees to pay the Company's current costs for such changes.

2. Use of Commercial Power - Unless specifically provided otherwise in this tariff, when commercial power is used for the operation of customer provided premises equipment, the customer provides the necessary power wiring, power outlets and commercial power and assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**C. Rights of the Company**

1. Work Performed on an Overtime Basis - The charges specified in this tariff do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer. If the customer requests that overtime labor be performed, an additional charge, based on the additional costs involved, applies.

2. Work Interruption - The charges specified in this tariff do not contemplate work once begun being interrupted by the customer. If the customer interrupts work once begun, an additional charge, based on the additional costs involved, applies.

3. Ownership - Any facilities on the customer's premises furnished by the Company shall be and remain the property of the Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, terminating, inspecting, maintaining or repairing service, and making collections from pay telephones.

4. Impairment of Telephone Service - When the general telephone service to the public is impaired by a customer's use of telephone service, or service directly incident thereto, the Company shall have the right to require the customer to contract with the Company for such additional facilities as may be necessary in the Company's judgment to remove the cause of said impairment, or if the customer refuses this requirement or will not remedy the situation, to discontinue service completely.

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**C. Rights of the Company (Continued)**

5. Abandonment of Telephone Service - The Company may discontinue service which has been abandoned.

6. Abuse of Telephone Service - After giving the customer a reasonable opportunity to remedy the situation and after giving proper notice, the Company may discontinue service which is used:

a. In such a way that interferes with the service of other telephone users;

b. For any purpose other than as a means of communication;

c. To communicate profane or obscene language;

d. For a call or calls, anonymous or otherwise, if made in a manner which reasonably could be expected to frighten, abuse, torment or harass another;

e. In any fraudulent or unlawful manner; or

f. In manner which violates any of the Company's lawful regulations.

g. To obtain a customer's listed name, address or telephone number from Directory Assistance for any purpose other than to facilitate the making of a telephone call.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**C. Rights of the Company (Continued)**

7. Telephone Directories - The Company normally publishes telephone white pages directories annually.

a. Distribution - The Company distributes to its customers without charge such directory information as in its opinion is generally necessary for the efficient use of the service. Any additional directories or information requested by a customer will be furnished without additional charge if the Company agrees that such provisions will make the customer's use of telephone service more efficient. Other directories will be furnished at the Company's discretion at a reasonable rate.

b. Ownership - Directories regularly furnished to customers are the property of the Company and are to be returned to the Company upon request. Directories are loaned to customers to assist in the use of telephone service and must not be defaced or mutilated.

c. Errors - In the event of an error in a listed number or a number change initiated by the Company, provided central office equipment permits, the Company shall intercept all calls to a listed number which is no longer in service until the next directory is published and provide the correct listing and number at the customer's request.

8. Telephone Numbers - The Company reserves the right to change the telephone number or numbers assigned to a customer or the central office designation associated with such telephone number or numbers, or both, as reasonably appropriate in the conduct of its business. The customer has no property right in any number or central office designation assigned by the Company.

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**D. Liability of the Company**

1. Given the customer's exclusive control of his communications over Company-provided facilities, and of the other uses for which Company facilities may be furnished, and because errors incident to the service and the use of facilities are unavoidable, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified herein.

2. The Company's failure to provide or maintain facilities under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's control, subject to the interruption allowance provisions by this tariff.

3. Defacement of Premises - No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the sole negligence of the Company or its employees.

4. Errors - The Company's liability, if any, for any claim or suit, by a customer or any others, for damages arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers, shall not exceed the amount paid for local exchange service during the period covered by the directory in which the error or omission occurred.

5. Interruptions of Service - No allowance for interruption of service will be made for any period in which such service interruption is caused by malfunction or failure of customer-owned equipment. In other cases when a customer's service is interrupted by other than the negligence or willful act of the customer, please refer to the provisions in Part III, Paragraph G.5 of this Section.

Cause: 000682      Order: 341305      Effective: September 5, 1989

**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**D. Liability of the Company (Continued)**

6. Indemnification - With respect to any allegation of liability on the Company's part for any claim or suit by a customer or by any others, the customer indemnifies and saves harmless the Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from:

a. The use, placement or presence of the Telephone Company's facilities on the customer's premises or,

b. The use of customer-provided premises equipment, voltages or currents transmitted over the Company's facilities caused by customer-provided premises equipment.

Further, the customer indemnifies and saves harmless the Company against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the Company's facilities or the use thereof by the customer; against claims for infringement of patents arising from, combining with or using in connection with, facilities furnished by the Company and apparatus, equipment, and systems provided by the customer; and against all other claims arising out of any act or omission of the customer in connection with the services or facilities provided by the Company.

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**RULES AND REGULATIONS**

**APPLYING TO ALL CUSTOMERS' CONTRACTS**

**IV. USE OF SERVICE AND FACILITIES (Continued)**

**D. Liability of the Company (Continued)**

7. Liability - The Company's liability, with respect to any claim or suit by a customer or any others for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring during the provision of telephone service, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission or service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused or contributed to by the negligence or willful act of the customer or authorized user, or joint user, or which arise from the use of customer-provided premises equipment shall not result in the imposition of any liability whatsoever upon the Company.

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**GLOSSARY**

**ACCESS LINE**

A central office line which provides access to the telephone network for local and long distance telephone services.

**AIR LINE MEASUREMENT**

The shortest distance between two points.

**ANCILLARY DEVICES**

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

**ANSWERING EQUIPMENT**

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

**APPLICANT**

Any person, partnership, cooperative corporation, corporation, or any combination thereof requesting affirmative service or action from the Company.

**AUTHORIZED PROTECTIVE CONNECTING MODULE**

A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

**AUTHORIZED USER**

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the tariff and (1), on whose premises a station of the private line service is located or (2), who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

**GLOSSARY**

**BUILDING (Same)**

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

**BUSINESS SERVICE**

Telecommunications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

**CALL**

An attempted communication, whether completed or not.

**CALLING AREA**

See "Local Service Area".

**CANCELLATION CHARGES**

A charge applicable under certain conditions when application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before contract period is completed.

**CENTRAL OFFICE**

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

**GLOSSARY**

**CENTRAL OFFICE AREA**

The area within which the customer's lines are connected to the central office operating unit, or units, established by the Company.

**CENTRAL OFFICE BUILDING**

A building or portion of a building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may serve more than one exchange.

**CENTRAL OFFICE LINE**

See Access Line.

**CHANNEL**

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

**CIRCUIT**

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

(a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.

(b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

**CLASS OF SERVICE**

A description of telecommunications service furnished a customer which denotes such characteristics as nature of use (business or residence) or type of rate (flat or message rate).

**COMMISSION**

The Oklahoma Corporation Commission.

**GLOSSARY**

**COMMUNICATIONS SYSTEMS**

Channels and other facilities which are capable, when not connected to exchange telecommunication service, of 2-way communication.

**COMPANY**

As used in this tariff, Company is synonymous with Pottawatomie Telephone Company.

**CONDUIT**

A tubular runway for cable facilities.

**CONNECTING COMPANY**

A corporation, association, firm or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

**CONNECTION**

Denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

**CONNECTION CHARGE**

See Service Charge.

**CONSTRUCTION CHARGE**

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Local Exchange Tariff.

**CONTINUOUS PROPERTY**

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.



**GLOSSARY**

**CONTRACT**

The service agreement between a customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this tariff.

**CONTRACT PERIOD**

The length of time for which a customer is responsible for the charges associated with the services, facilities, and equipments under contract.

**COST OR COST BASIS**

Cost of equipment and materials provided or used plus the cost of installation including engineering, labor, supervision, transportation, right-of-way and other items which are chargeable. This also denotes the actual expense incurred by the Company relating to the call-out of Company personnel.

**CUSTOMER**

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

**CUSTOMER-PROVIDED TERMINAL EQUIPMENT**

Devices or apparatus and their associated wiring, provided by a customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

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**GLOSSARY**

**CUSTOMER TROUBLE REPORT**

Any oral or written report from a customer or user of telecommunications service received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though it may duplicate each telephone reported in trouble when several items are reported by one customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

**DEMARCATATION POINT**

The point of separation between customer provided and regulated Telephone Company facilities.

**DETACHED ACCESS LINE**

An additional circuit connected to an access line either directly or through a switching device which uses Company facilities.

**DIRECT BURIAL**

The installation of cables or conductors directly in the earth and not in conduit or duct.

**DIRECT CONNECTION**

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

**DIRECT ELECTRICAL CONNECTION**

A physical connection of the electrical conductors in the communication path.

**DIRECTORY**

A book which alphabetically lists each telephone customer with his address and telephone number.

**GLOSSARY**

**DIRECTORY ASSISTANCE SERVICE**

A service provided to assist customers in obtaining telephone numbers which are or are not listed in the directory.

**DIRECTORY LISTING**

The publication of the Company's directory and/or directory assistance records, of information relative to a customer's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

**DISCONNECT NOTICE**

The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

**DISCONNECTION OF SERVICE**

An arrangement made at the request of the customer or initiated by the Company for violation of tariff regulations by the customer, for a permanent interruption of telephone service. A "final" bill would be rendered showing moneys owned to the Company as of the date the service was disconnected.

**DROP WIRE**

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a customer's premises.

**ENTRANCE FACILITIES**

Facilities extending from the point entrance on private property to the premises on which service is furnished.

**EXCHANGE**

A unit established by the Company for the administration of telecommunications service in a specified area for which a separate local rate schedule is provided. The area usually embraces a city, town, or village its environs. It consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

**GLOSSARY**

**EXCHANGE ACCESS LINES**  
See Access Line.

**EXCHANGE AREA**  
The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

**EXCHANGE LINE**  
Any circuit connecting an exchange access line with a central office.

**EXCHANGE SERVICE**  
Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local Exchange Tariff.

(a) Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.

(b) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the circuit connected.

(c) Public Telephone Service: An exchange access line equipped with an instrument designed and placed for use by the public in general at locations chosen or accepted by the Company.

**EXCHANGE SERVICE AREA**  
The area within which the Company furnishes complete local telephone service at the applicable exchange rates for that area.

## GLOSSARY

### EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long distance message telecommunications charges.

### FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Oklahoma Corporation Commission.

### FAMILY

A group of two or more persons related by blood, marriage or adoption and/or residing together. A primary family consists of the head of a household and all (one or more) other persons in the household related to the head. A secondary family comprises two or more persons such as guests, lodgers, or resident employees and their relatives, living in a household or quasi-household (other than the negligible number or such groups among inmates or institutions) and related to each other.

### FLAT RATE SERVICE

A classification of exchange service furnished a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use,

### FOREIGN EXCHANGE SERVICE

Exchange Service furnished under tariff provisions by means of a circuit connecting a customer's premises with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

### GENERAL EXCHANGE SERVICES

Services furnished by the Company connected to or associated with primary Local Exchange Service.

**GLOSSARY**

**GRANDFATHERED COMMUNICATIONS SYSTEMS**

All communications systems (including their equipment, premises wiring and protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems were connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

**GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEMS**

All lawful connections via Company-provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to January 1, 1980, and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

**GRANDFATHERED CONNECTIONS OF TERMINAL EQUIPMENT**

All connections via Company-provided connecting arrangements of customer-provided terminal equipment lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to July 1, 1979, and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

**GLOSSARY**

**GRANDFATHERED TERMINAL EQUIPMENT**

All terminal equipment (including protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal communications Commission's Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

**HARM**

Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

**HOUSEHOLD**

A Household comprises all persons who occupy a dwelling unit, that is, a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A Household includes the related persons (the head of the household and others in the dwelling unit who are related to the head) and also the lodgers and employees, if any, who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

**IDENTIFICATION NUMBER**

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

**INDIVIDUAL LINE SERVICE**

A classification of exchange service furnished under tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

**GLOSSARY**

**INITIAL NONRECURRING CHARGE**

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

**INITIAL SERVICE PERIOD**

The minimum period of time for which service is provided.

**INSTALLATION CHARGE**

A nonrecurring charge associated with optional service features and may sometimes be called an "initial" charge, and may apply in addition to Service Connection Charges.

**INTERCEPT SERVICE**

A service arrangement provided by the Company whereby calls placed to a disconnected or discontinued telephone number are intercepted and the calling party is informed by an operator or by a recording that the called telephone number has been disconnected, or discontinued, or changed to another number, or that calls are received by another telephone.

**INTEREXCHANGE PRIVATE LINE**

A communication path between two or more exchanges, and not connected for exchange telephone service.

**INTERFACE**

(a) The junction or point of interconnection between two systems or equipments having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.

(b) The point of interconnection between Company equipment and communications facilities on the premises of the Customer. Also referred to as Demarcation Point.



**GLOSSARY**

**INTERFACE EQUIPMENT**

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

**INTERLATA**

Long Distance Message Telecommunications Service where point locations are in a different Local Access and Transport Area (LATA).

**INTRALATA**

Long Distance Message Telecommunications Service where service point locations are within the same Local Access and Transport Area (LATA).

**INTRAEXCHANGE CHANNEL SERVICE**

Channel connecting two or more "Primary Terminations" in the same exchange.

**INTRAEXCHANGE SERVICE**

Telecommunications service confined wholly within a single exchange.

**JACK**

A modular outlet designed to permit the establishment of a connection between the local exchange facilities and terminal equipment with cords ending in plugs.

**KEY EQUIPMENT**

Switching keys located in the telephone base or other housing arranged to pick up or hold a line, or to communicate with other telephones in the customer's system.

**KEY SYSTEM LINE**

A circuit connecting key system equipment with a central office.

**GLOSSARY**

**KEY TELEPHONE SET**

A telephone set equipped with keys or buttons in the housing.

**KEY TELEPHONE SYSTEM**

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

**LABELING**

Registered terminal equipment and/or registered protective circuitry shall have prominently displayed on an outside surface information providing the registration number, the ringer equivalence number, the grantee's names, model number and serial number or date of manufacture.

**LINE**

See Access Line.

**LOCAL ACCESS AND TRANSPORT AREA (LATA)**

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Telephone Company exchanges which are grouped to serve common social economic and miscellaneous purposes.

**LOCAL CALLING AREA**

See Local Service Area.

**LOCAL CHANNEL**

Applies to that portion of a channel which connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

**GLOSSARY**

**LOCAL EXCHANGE SERVICE**

Provides for telephone communication within the local service area in accordance with the provisions of the Local Exchange Tariff, including the use of exchange facilities required to establish connection between exchange access lines.

**LOCAL MESSAGE**

A communication between two exchange access lines within the local service area of the calling telephone.

**LOCAL MESSAGE CHARGE**

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

**LOCAL SERVICE**

The intercommunication (by means of facilities connected with a Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different exchanges between which no toll rates apply.

**LOCAL SERVICE AREA (LOCAL CALLING AREA)**

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under extended area service arrangement.

**LOCAL SERVICE CHARGE**

The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

**GLOSSARY**

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

Facilities furnished by means of wire, radio or a combination thereof for telecommunications between access lines in different local service areas in accordance with the regulations and system of charges specified by the Company. The toll service charges specified are in payment for all service furnished between the calling and called access lines.

**MAINTENANCE OF SERVICE CHARGE**

A charge made by the Company when a service difficulty or trouble report results from customer-provided equipment or facilities.

**MESSAGE**

A communication between two exchange access lines. Messages may be classified as local or toll.

**MILEAGE**

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

**MINIMUM CONTRACT PERIOD**

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

**MISCELLANEOUS COMMON CARRIERS**

Communications common carriers which are not engaged in the business of providing either a public landline message telephone service or a public message telegraph service.

**GLOSSARY**

**MODULAR OUTLET**

See Jack.

**NETWORK CONTROL SIGNALING**

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

**NETWORK CONTROL SIGNALING UNIT**

The terminal equipment furnished, installed and maintained by the Company for the provisions of network control signaling.

**NETWORK INTERFACE**

See Interface.

**NONPUBLISHED TELEPHONE NUMBER**

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the telephone directory and is not made available to the general public by the Company.

**NONRECURRING CHARGE**

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

**NORMAL CENTRAL OFFICE**

See Serving Central Office.

**GLOSSARY**

**ONE PARTY SERVICE**

Any exchange access line designed for the provision of exchange service to one premises.

**OTHER COMMON CARRIER (OCC)**

This term denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing services authorized by the Federal Communications Commission.

**OTHER COMMON CARRIER TERMINAL LOCATION**

A discrete operational and equipment location of the OCC from which the OCC furnishes and administers common carrier communications services to its patrons.

**OUTLET**

See Jack.

**PAY TELEPHONE**

See "Public Telephone".

**PERMANENT DISCONNECT**

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

**PERSON**

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

**PREMISES**

The same premises consists of:

(a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.

(b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.

**GLOSSARY**

**PREMISES (Continued)**

(c) the continuous property operated as a single farm whether or not intersected by a public road. In connection with inside moves, the same premises consists of the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

**PREMISES WIRING**

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Telephone Company's premises protector. By definition, Customer Premises Inside Wire excludes riser, buried and aerial cable.

**PREASSIGNED NUMBER**

A telephone number preassigned before service is actually established.

**PREWIRING**

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

**PRIMARY TERMINATION**

Applied to channels which extend beyond the continuous property of a customer or the confines of a single building housing the premises of more than one customer. Also, denotes the first termination of such a channel at a station or PBX on the continuous property of a customer. When more than one customer's premises is located within the same building, the first termination of such a channel at that building constitutes a "Primary Termination." For purpose of this definition, the location of a "Primary Termination" for channel services associated with "Switching System Services" is considered to be at the "Switching System Services" serving central office. When the "Switching System Services" serving central office is not in the same exchange as the main location, the "Mileage Service Area" center for the main location will be used in lieu of the "Switching System Services" serving central office.

**GLOSSARY**

**PRINCIPAL CENTRAL OFFICE**

Refers to the central office in a single office exchange or to that office (usually the toll office) of a multi-office exchange which is designated as such for the purpose of measuring local and interexchange channel mileages.

**PRIVATE BRANCH EXCHANGE (PBX)**

An arrangement of equipment situated on a customer's premises, consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The PBX provides for intercommunications between these telephones for communication with the general exchange network and for long distance message telecommunications service.

**PRIVATE BRANCH EXCHANGE TRUNKS**

Trunks connecting a Private Branch Exchange System with a central office for communication with the general exchange network and for long distance message telecommunications service.

**PRIVATE LINE**

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

**PRIVATE LINE SERVICE**

The channels furnished to a customer for communication between specified locations.

**PROTECTIVE CONNECTING ARRANGEMENT**

Equipment provided by the Company for electrical protection when facilities provided by other than the Company are connected with facilities provided by the Company.

**PUBLIC TELEPHONE**

An exchange access line with instrument installed at the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.



**GLOSSARY**

**PUBLIC THOROUGHFARE**

A road, street, highway, lane or alley under the control of and kept by the public.

**PUBLISHED TELEPHONE NUMBER**

A number which appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

**RATE CENTER**

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

**REFERENCE LISTING**

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

**REGISTERED PROTECTIVE CIRCUITRY**

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of the FCC Rules and Regulations.

**REGISTERED TERMINAL EQUIPMENT**

Terminal equipment which is registered in accordance with Part 68 of the FCC Rules and Regulations.

**RESIDENCE EXCHANGE ACCESS LINE**

An exchange access line used to provide exchange telephone service to a residence customer.

**RESIDENTIAL SERVICE**

Telecommunications service furnished to customers when the actual or obvious use is for domestic purposes.

**ROTARY DIAL SERVICE**

A service arrangement whereby calls are originated through the use of a telephone equipped with a rotary dial instead of push-button keys.

**GLOSSARY**

**ROTARY LINE SERVICE**

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

**ROUTE MEASUREMENT**

The physical length of a circuit between two points.

**SAME BUILDING**

See Building.

**SEMI-PUBLIC TELEPHONE SERVICE**

An exchange access line equipped with an instrument designed for a combination of customer and public usage that is furnished for locations that are more or less public in character and not, in the opinion of the Company, generally accessible nor suitable for the installation of public telephones. Semi-Public Telephone Service is considered as a form of customer service.

**SERVICE CALL**

A visit to a customer's premises in connection with a service difficulty. See also Maintenance of Service Charge.

**SERVICE CHARGES**

A nonrecurring charge applying to the provisions of telephone service.

**SERVICE DROP**

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

**SERVING CENTRAL OFFICE**

The central office from which a customer's telephone service is normally provided.

**GLOSSARY**

**SIGNAL CONDITIONING EQUIPMENT**

That equipment connected to a channel to condition signals generated by data terminal equipment.

**SINGLE CHANNEL (Half Duplex)**

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

**STATION EQUIPMENT**

Customer-owned equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

**STATION INSTRUMENT**

A telephone set including the cord.

**SUPERSEDURE OF SERVICE**

The immediate assumption of service provided to a customer discontinuing service by a qualified applicant who is to take the service at the same premises. Supersedure of service is predicated upon the customer and the applicant giving written notice to the Company and the payment of outstanding charges against the service.

**SUPPLEMENTAL CONTRACT**

A contract for service, equipment or facilities in addition to that provided for under the original contract.

**SUSPENSION OF SERVICE**

An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service.

**GLOSSARY**

**TARIFF**

The schedule of the Company containing all rates and charges stated separately by type or kind of service and customer class, and the rules and regulations of the Company stated separately by type or kind of service and customer class as filed with the Oklahoma Corporation Commission.

**TELECOMMUNICATIONS SERVICES**

The various services offered by the Company as specified in this tariff.

**TELEPHONE COMPANY**

See Company.

**TELEPHONE NUMBER**

A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "Central Office Designation".

**TELEPHONE OR TELECOMMUNICATIONS NETWORK**

The local telephone exchange and long distance message telecommunications facilities, or network; both inter and intrastate.

**TEMPORARY DISCONNECTION**

See Suspension of Service.

**TEMPORARY SERVICE**

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

**GLOSSARY**

**TERMINAL EQUIPMENT ACCESSORIES**

Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the telecommunications system of the Company are connected either electrically, acoustically or inductively.

**TERMINATION AGREEMENT**

An agreement between the Company and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

**TERMINATION CHARGE**

A charge made to liquidate a customer's obligations for termination of service prior to the expiration of the initial contract period.

**TERMINATION OF SERVICE**

The discontinuance of service or facilities provided by the Company, either at the request of the customer or by the Company under its regulations concerning cancellation for cause.

**TOLL MESSAGE**

A communication between two exchange access lines, the called access line being outside of the local or service area of the access line from which the message originates.

**TOLL RATE**

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

**SYMBOLS FOR TARIFF CHANGES**

**SYMBOLS FOR TARIFF CHANGES**

The following symbols are used in the right-hand margin to denote changes or revisions made on each page:

**Tariff Symbols**

- (AT) Indicates addition to text.
- (C) Indicates a correction.
- (CP) Indicates change in practice.
- (CR) Indicates change rate.
- (CT) Indicates change in text.
- (DR) Indicates discontinued rate.
- (FC) Indicates a change in format lettering or numbering.
- (MT) Indicates moved text.
- (NR) Indicates new rate.
- (RT) Indicates removal of text.

In addition to symbols for changes, each changed provisions in the tariff shall contain a vertical line which clearly shows the exact number of lines being changed.